

## City of Coquitlam AGENDA – REGULAR COMMITTEE MEETING

#### **COMMUNITY SAFETY ADVISORY COMMITTEE**

DATE: Thursday, June 27, 2024

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

#### **CALL TO ORDER**

#### **ADOPTION OF MINUTES**

1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, March 14, 2023

**Recommendation:** 

That the Minutes of the Community Safety Advisory Committee Meeting held on Thursday, March 14, 2023 be approved.

#### **NEW BUSINESS**

2. Community Policing Overview (Presentation by the Police Community Services Manager and S/Sgt. Howard Lew)

7:05 - 7:35 p.m. (30 minutes)

3. Fire Risk Reduction Community Outreach Update (Presentation by Fire Inspector)

7:35 - 7:55 p.m. (20 minutes)

- 4. Business Safety and Crime Prevention Initiatives (Presentation by the Manager Economic Development and the Business Growth Manager) 7:55 8:20 p.m. (25 minutes)
- 5. Committee Members' Roundtable / Emerging Issues (Standing Agenda Item) 8:20 8:40 p.m. (20 minutes)

#### **OTHER BUSINESS**

**NEXT MEETING DATE - Thursday, September 26, 2024** 

#### **ADJOURNMENT**



## City of Coquitlam MINUTES – REGULAR COMMITTEE MEETING

## COMMUNITY SAFETY ADVISORY COMMITTEE Thursday, March 14, 2024

A Regular Meeting of the Community Safety Advisory Committee convened on Thursday, March 14, 2024 at 7:00 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Teri Towner, Chair

Councillor Craig Hodge, Vice Chair Ron Coulson, Citizen Representative David Krenz, Citizen Representative Sarah Ramii, Citizen Representative

Amandeep Sangha, Citizen Representative

Leo Chen, Coquitlam Youth Council

Andrea Corrigan, Hope for Freedom Society

Kelly Zimmer, School District No. 43

Kevin Volz, Tri-Cities Chamber of Commerce

REGRETS: Thábata da Costa, Tri-Cities Local Immigration Partnership

GUEST: David Jones, Coquitlam Resident

STAFF: Jim Ogloff, General Manager Community Safety

Sean O'Melinn, Manager Business and Innovation – Community Safety

Kim Singh, Manager Police Services

Scott Young, Fire Chief

Ian Waters, Strategic Analyst

Bryson Yuzyk, Acting Inspector - Operations Officer Coguitlam RCMP

Detachment

Caley Amundsen, Committee Clerk

#### **CALL TO ORDER**

The Chair provided an Indigenous territorial acknowledgement.

#### **ADOPTION OF MINUTES**

1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, November 30, 2023

The Minutes of the Community Safety Advisory Committee Meeting held on Thursday, November 30, 2023 were approved.

#### **NEW BUSINESS**

The Chair advised the Committee of the necessity to triage Agenda items in the following order: Item 3, Item 6, Item 2, Item 4, Item 5, Item 7 and Item 8.

## 3. Community Safety Advisory Committee Composition and Raising Awareness Regarding Access and Use of Closed-Circuit Television (CCTV) for Community Safety

David Jones, Coquitlam Resident, provided introductory comments that covered the following topics:

- Overview of his work experience as Chief of Metro Vancouver Transit Police
- Rationale for appearing as a delegation before the Committee, including concern regarding recent shootings in Coquitlam, current levels of access to CCTV and usage by law enforcement for community safety issues
- The importance of law enforcement access and usage of CCTV footage for investigations
- CCTV usage in other municipalities and request for the Committee to explore potential City-operated CCTV footage program to address public safety needs

Discussion ensued relative to the following:

- The role of the BC Privacy Commissioner, including reluctance to share CCTV footage with law enforcement and how a City-operated CCTV program could address privacy concerns while facilitating law enforcement access for public safety needs
- The use of RCMP CCTV systems, including Automated License Plate Recognition (ALPR) system and concern regarding the limited level of integration between ALPR and Insurance Corporation of British Columbia (ICBC) databases
- The understanding that RCMP officers are legally obligated to erase vehicle license plate data at the end of shifts in which CCTV footage is used
- Concerns regarding a recent shooting incident near a local business and the business' unwillingness to provide CCTV footage to law enforcement
- The ongoing tension between law enforcement's authority for public safety and the preservation of individual privacy
- The City of Kelowna's operation of an extensive CCTV system aimed at safeguarding civic infrastructure

The Chair and Vice Chair thanked the delegation for their presentation.

#### 6. Community Wildfire Preparedness Update

The Fire Chief provided a presentation entitled "City of Coquitlam – Wildfire

Preparedness 2024" that covered the following topics:

 Overview of Coquitlam Fire and Rescue's 2024 wildfire preparedness initiatives and programs, including organizational structure and operational capabilities, breakdown of Structure Protection Team and situation response types, projects funded by 2023/2024 Community Resiliency Investment (CRI), breakdown of fuel prescriptions across Coquitlam, Structure Protection Program (S-115 Training), role of Fire Smart Coordinator, 2024 FireSmart Initiative, parks and urban forestry initiatives, annual preparation activities and community partnerships, comparison of high-risk fire areas in Coquitlam with rest of BC and the impact of climate change on forest fire risk

Discussion ensued relative to the following:

- Tree planting efforts in Coquitlam, including whether new trees are fire and drought resistant, and whether a City tree planting policy exists
- The City's water conservation bylaw (Drinking Water Conservation Plan Bylaw No. 4838, 2018), including restrictions and special exemptions for properties in high-risk areas
- The desire to support additional fire safety community education and outreach initiatives
- Committee appreciation for Coquitlam Fire and Rescue's efforts at March 7, 2024 apartment fire on 523 Gatensbury Street

The Chair and Vice Chair advised the Committee of the City's tree planting efforts across Coquitlam.

The Fire Chief expressed appreciation for the Chair's triaging of Agenda items.

#### 2. Committee Welcome

The Committee Clerk provided introductory comments relative to the 2024 Community Safety Advisory Committee (COSAC) Meeting Schedule, Committee member attendance expectations, conflict of interest and evacuation procedures.

There were no comments from the Committee.

#### 4. Introduction of New General Manager Community Safety

The General Manager Community Safety introduced himself and provided introductory comments relative to the following:

- Overview of his previous work experience with Coquitlam Fire and Rescue including his tenure as Fire Chief
- Overview of the City's new Community Safety Department, including purpose, organizational structure, responsibilities, community partnerships and synergy with provincial emergency response initiatives

There were no comments from the Committee.

## 5. Review and Adoption of the 2024 Community Safety Advisory Committee Work Plan

The draft 2024 Work Plan was presented on-screen and the Manager Business and Innovation – Community Safety provided introductory comments relative to the following:

 Overview of proposed Work Plan items, including rationale for inclusion of particular items, deferral of Parks and Facilities Bylaw Update and staff desire for Committee feedback

Discussion ensued relative to the following:

- Committee support for a strategically-focused Community Safety Work Plan
- Whether Committee members can add items throughout the year

The Committee approved the 2024 Work Plan and a copy is attached hereto, and forms a part of, these minutes.

The Committee recommended:

## COMMITTEE RECOMMENDATION

That Council approve the 2024 Community Safety Advisory Committee Work Plan.

#### 7. Coquitlam Crime Trends and Discussion

The Strategic Analyst provided a presentation entitled "COSAC Presentation – March 14 Crime Trends + Visualization" that covered the following topics:

- Overview and analysis of Coquitlam's crime trends spanning from 2017 to 2022, including the methodology for calculating crime rates, comparison of Coquitlam's crime rate with neighbouring municipalities, breakdown of police service calls data, findings from the City's 2023 Community Satisfaction Survey regarding public safety, the influence of public safety events on residents' perceptions, reported instances of person and property crimes, driving violation tickets and mental health related service calls data, heat map illustrating crime hotspots in Coquitlam, role of crime analysts in interpreting data and staff desire for Committee feedback
- Overview of Coquitlam RCMP Detachment's crime prevention initiatives, including Mobile Integrated Response Team (MICR) for mental health related calls, community partnerships and crime reduction strategy

 Overview of RCMP Property Crime Dashboard (hereon "the Dashboard"), including purpose, methodology, features, privacy considerations and staff desire for community feedback

Discussion ensued relative to the following:

- Concerns regarding growing perceptions among residents that public safety is declining despite statistics showing decreasing crime rates
- Concerns regarding public safety incidents coinciding with the City's 2023 Community Satisfaction Survey response period
- Concerns regarding rising costs of living and the heightened visibility of homelessness and addiction issues within Coquitlam
- Whether data exists for responses to service calls, concern that data neglects service call response times and contributing factors that impact calls for service trends
- Concerns regarding judicial decisions that impact law enforcement activities and potentially sway public opinion against law enforcement
- The desire to know if assault offences in Coquitlam are random or targeted
- The Dashboard and whether catalytic converters are included

#### 8. Committee Members' Roundtable / Emerging Issues

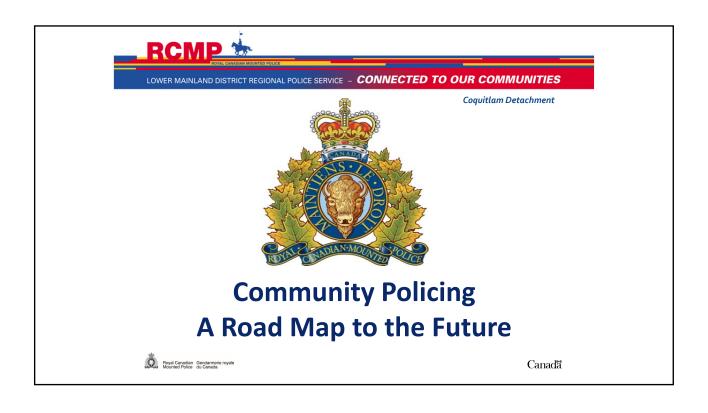
The Chair invited Committee members to share details regarding emerging safety issues in their communities.

The following information was shared:

- Concerns regarding speeding in school zones and the desire for installation of speed bumps near schools and playgrounds
- Concerns regarding recent shootings in Coquitlam and the desire for public messaging opportunities and forums to engage with the public following these events
- Coquitlam RCMP Detachment's Special Post-Incident Community Engagement (SPICE) initiative
- Concerns regarding homelessness and addiction issues creating ongoing public safety concerns at Coquitlam SkyTrain stations and other transit-oriented areas

The Chair advised Committee members of the Chair and Vice Chair selection process, particularly the switching of roles during the second year. The Chair also expressed appreciation for Committee membership continuity due to last year's term extension and optimism for 2024.

OTHER BUSINESS	
NEXT MEETING – Thursday, June 27, 2024	
ADJOURNMENT	
The meeting adjourned at 8:46 p.m.	
	MINUTES CERTIFIED CORRECT:
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	Tavi Tavanan Chain
	Teri Towner, Chair
	Calev Amundsen, Committee Clerk







Coquitlam Detachment

#### **INTRODUCTIONS**

#### S/Sgt. Howard Lew-NCO Community Policing (Coquitlam RCMP)

- 28 years Coquitlam resident
- 1996- General Duty -Patrol and part time ERT
- 2007- Full time Emergency Response Team
- 2021 Divisional Duty Officer
- · 2022 International Policing
- 2023 Coquitlam Detachment, Training Unit, Coquitlam Community
- · Surveillance trained, ERT Trained, and Firearms Instructor



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#### LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE - CONNECTED TO OUR COMMUNITIES

#### **Coquitlam RCMP**



The Coquitlam RCMP proudly provides policing services to: Coquitlam, Port Coquitlam, Village of Anmore, Village of Belcarra and Kwikwetlem First Nations



The RCMP are responsible for preventing and investigating crime, enforcing the law, preventing crime, apprehending criminals and maintain peace/order.



The RCMP also assist in public safety concerns such as working with vulnerable populations, mental health concerns, locating missing persons and participating in community engagement activities.

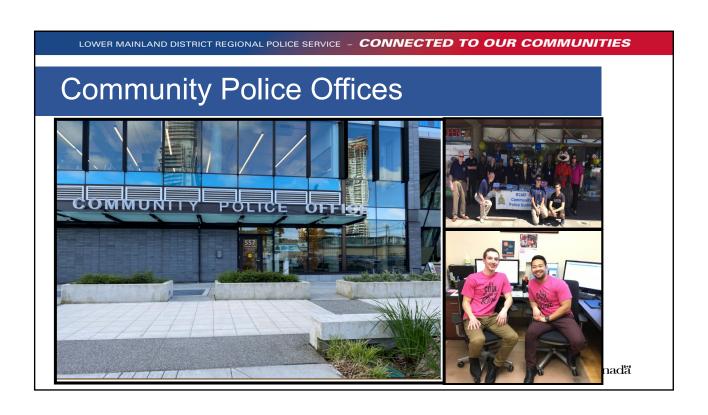


Royal Canadian Gendarmerie royale du Canada

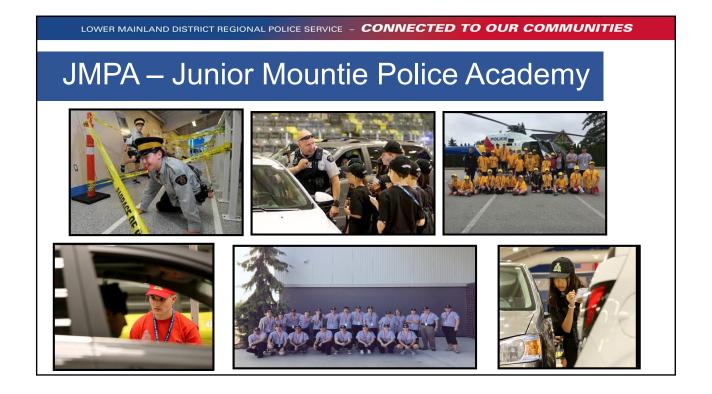












## Community Engagement- Partnerships











## Cell Watch/ CCWP







Royal Canadian Gendarmerie royale Mounted Police du Canada

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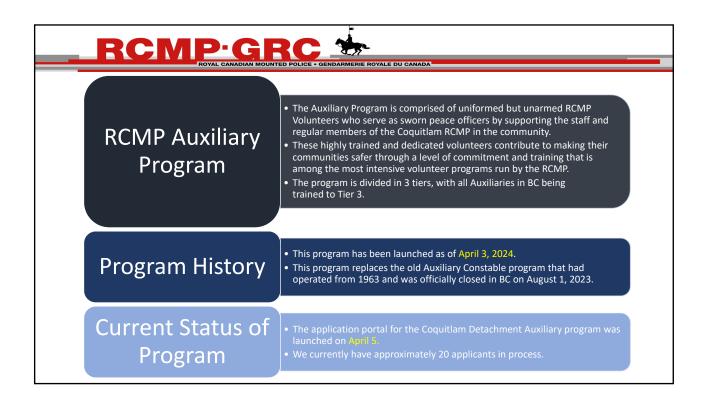
LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE - CONNECTED TO OUR COMMUNITIES

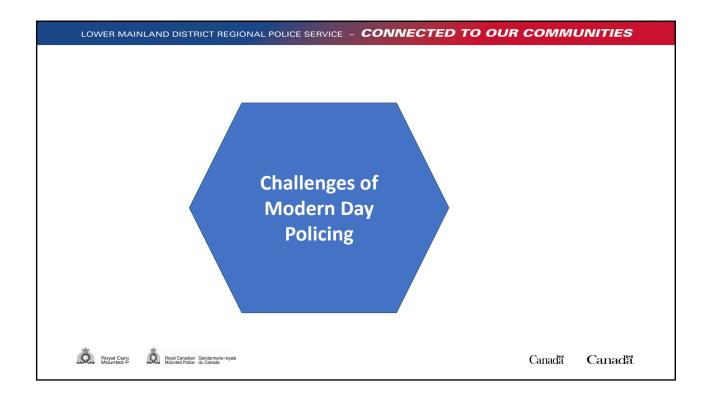
#### **Community Policing Programs and Events**

- Junior Mountie Police Academy
- · Gangs and Guns Youth Outreach Seminars
- Beat the Heat
- School Visits and Educational Campaigns
- Halloween Howl
- · Coffee with a Cop
- ICBC Traffic Engagement Campaigns
- · Speed Watch, Bike Patrol (Uniformed and Volunteer) and Crime Watch Programing
- Volunteer Activities: CPO front counter and Community Events
- Cram the Cruiser
- Purple Lights Campaign
- Cops for Cancer
- · Law Enforcement Torch Run



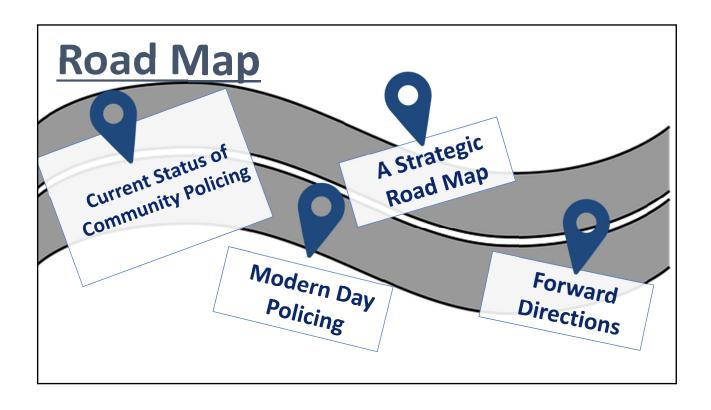
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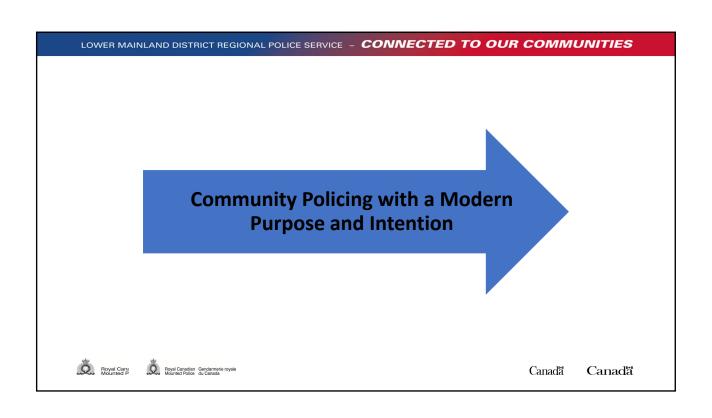


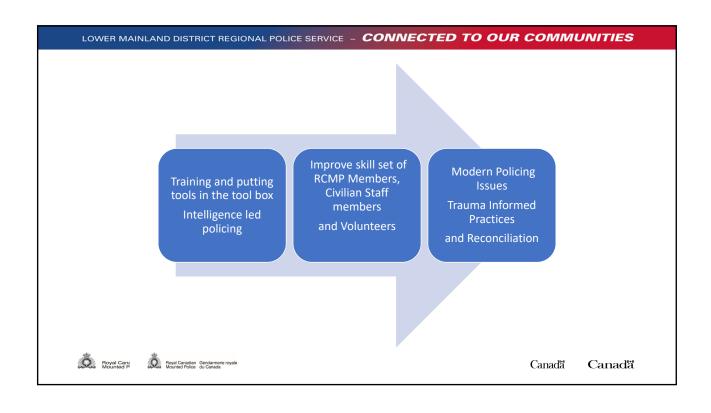


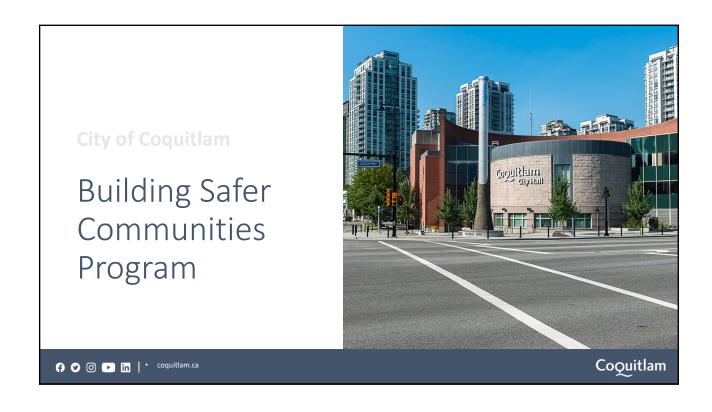












## **Community Outreach and Education**

- Collaboration with SD43 and Safer Schools working together for stakeholder training in relation to youth issues regarding Gangs and Guns
- CFSEU(Combined Forced and Enforcement Unit) Training to Coquitlam RCMP Youth Detail on End Gang Life presentations





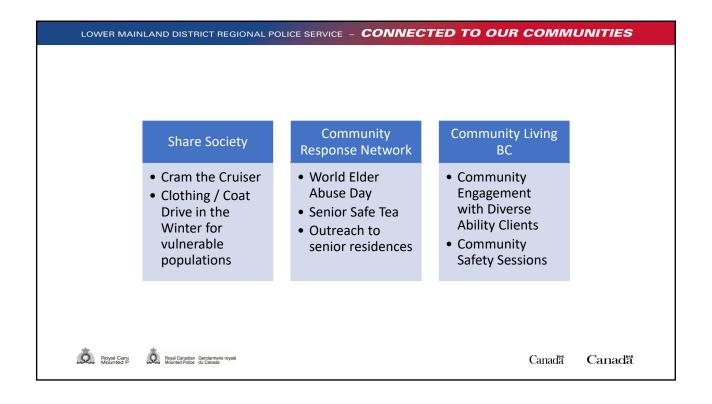
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#### Mobile Integrated Crisis Response (MICR) Team

- The MICR Team is part of the B.C. Safer Communities Action Plan and is a partnership between the police of jurisdiction and Fraser Health.
- MICR Teams consist of:
  - 1. 1 x Police Officer; and
  - 2. 1 x Nurse.
- MICR's objective:
  - To provide a visible presence of policing and nurse (health care professional) in supporting vulnerable clients experiencing mental health related crisis.



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**CONNECTED TO OUR COMMUNITIES** LOWER MAINLAND DISTRICT REGIONAL POLICE SERVICE -

## **Reconciliation and Engagement** with our Indigenous Partners

- Training and understanding
- Trauma informed practices
- Building partnerships /trust
- Community Policing Strategy







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Purple light campaign: November is national domestic violence awareness month. It is also a time to support survivors and victims of domestic violence. The purple lights campaign shines a light onto domestic violence. The color purple is used to represent courage, creativity, wisdom, dignity and peace.

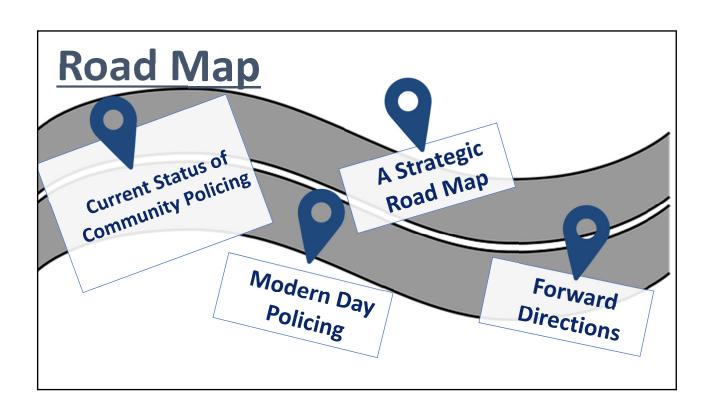


#### **Inadmissible Patrons Program**

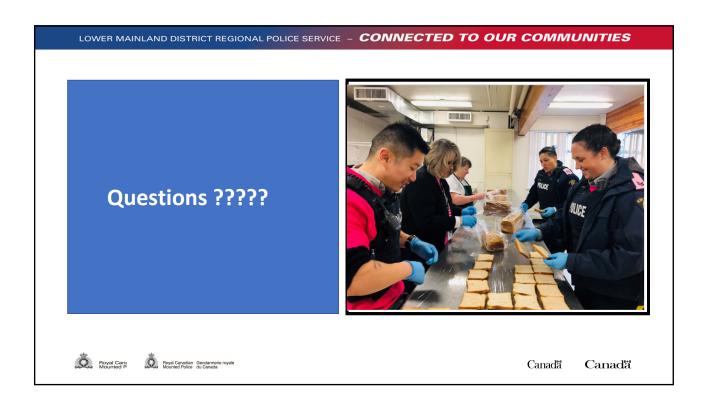
- Proactive approach working with local restaurants and hospitality business' to deter customers involved in gang life and criminal activity.
- Coquitlam Gang Enforcement Teams provide a uniformed visible police presence in specific establishments in order to help prevent violent criminal activity in and around license establishments and deter gang members from conducting criminal activities around Coquitlam and Port Coquitlam.













### **Coquitlam Fire/Rescue**

## Smoke Alarm Installation Program

Fire Risk Reduction & Targeted Community Outreach

Program Update - June 2024



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#### **Coquitlam Fire/Rescue - Smoke Alarm Installation Program**



#### **Program Overview & Objective**

The Office of the Fire Commissioner (OFC), in partnership with The Community Against Preventable Injuries (preventable.ca), have spearheaded a province-wide Smoke Alarm Installation Program in an effort to reduce fire-related injuries. Coquitlam is one of 16 Fire Departments within BC participating in this campaign.

The Province supplied smoke alarms to the participating Fire Departments, and the individual Fire Departments are responsible for promoting the program and conducting the smoke alarm installations within targeted neighbourhoods.

Over time, the Province will run stats to determine the how the installation of working smoke alarms within these specific communities affected the number of fire-related injuries.

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#### **Coquitlam Fire/Rescue - Smoke Alarm Installation Program**



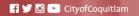
#### **Initial timeline predictions:**

- Program Design Oct 2023-Dec 2023
- Implementation Jan-Dec 2024

#### **Actual timeline:**

- Program Design Oct 2023-June 2024
- Implementation Phases:
  - 1. Door-Knocking Campaign Completed June 1, 2024
  - 2. Application Process June 22, 2024 application deadline
  - 3. Installations July 2024
  - 4. Report to OFC

Coquitlam Fire/Rescue is miles ahead of any other Department participating in this program.



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#### **Coquitlam Fire/Rescue - Smoke Alarm Installation Program**





#### **Coquitlam's Target Communities**

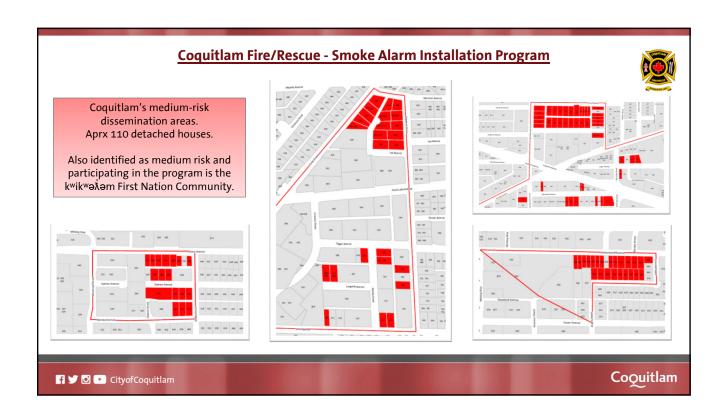
Using Census data as well as fire-reporting to the Office of the Fire Commissioner (OFC), five communities within our City were identified as being at a greater risk of fire due to their demographics.

#### **Target Demographics:**

- Children under 5 Single parent homes
- Adults over 65
- Unemployed
- Recently moved

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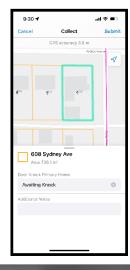


#### **Coquitlam Fire/Rescue - Smoke Alarm Installation Program**









#### **Program Design**

- Geographic Information Systems (GIS) & Drafting Manager (Maps)
- GIS Specialist (Collector app set-up & use)
- IT (phones)





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#### Coquitlam Fire/Rescue - Smoke Alarm Installation Program Smoke Alarm Installation Program Application Form **Intake/Application Form** Coquitlam Address\* Postal Code Email\* Phone\* Best time to contact you How many people live in the home?\* Morning How many children under 5 live in the home?\* Type of Home\* What year was your home built?\* Single family detached Townhome Basement suite Do you have a working smoke alarm? How did you find out about the smoke alarm installation program? Freedom of Information and Protection of Privacy Act\* Coouitlam f 💆 🖸 🕞 CityofCoquitlam

#### **Coquitlam Fire/Rescue - Smoke Alarm Installation Program**



#### **Installations**

- Application forms continue to roll in from the 4 DA's
- Actively working with kwikwałam First Nation Community
- Installations will be conducted by either fire crews or volunteers, depending on the number of applications we receive
- We will install up to five smoke alarms in qualified homes – one on every level and one in each sleeping room
- Installations are expected to be scheduled and hopefully completed in July
- All activity will be reported to the OFC for tracking.



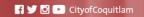
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#### Coquitlam Fire/Rescue - Smoke Alarm Installation Program



### **Questions?**



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## **Agenda**

- 1. Economic Development Strategy Update
- 2. Partnerships with BIAs, Chambers of Commerce
- 3. Coquitlam Business Visitation Program, Civic Events



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# What is Economic Development?

Economic Development is programs, policies or activities that seek to improve the economic well-being and quality of life for a community.

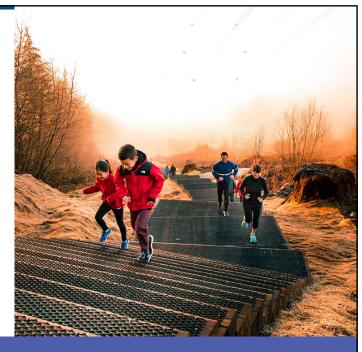
What "economic development" means to you will depend on the community you live in. Each community has its own opportunities, challenges and priorities.

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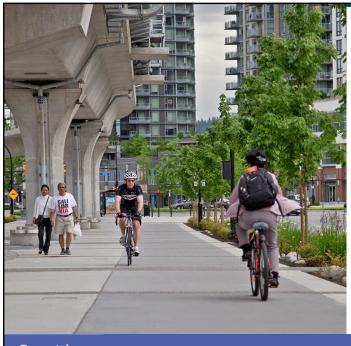
# Economic Development Division

- Tourism & Visitor Economy
  - Festival and Events
- Corporate Partnerships
- Film
- Economic Development



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## Economic Development Strategy

- Presented to CSAC in June, 2022
- Council approved in May, 2023
- Three Themes to the Strategy:
  - People
  - Place
  - Partnerships

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## **Key Sectors Identified**



- Advanced Construction Materials
- Food & Nutrition



## CREATIVE & CULTURAL

- Film Production
- Visual & Digital Effectst



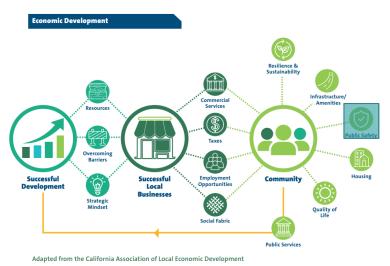
NATURE & ENVIRONMENT

- Tourism
- · Clean Tech

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## **Economic Development Strategy**

- Public Safety is a key outcome for Economic Success
- Initiatives are done in internally (civic events)
- Or done in partnerships with business associations (Chambers of Commerce, BIAs, etc.)



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## **Top 5 Key Actions**

- Developing an Economic Development Competitiveness Study
- Creating new business promotional marketing materials
- Working with partners to attract and accommodate major employers and institutions
- Establishing direct business outreach programs and services
- Supporting the establishment of new business improvement areas (BIA's)

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# What is a Business Improvement Area?

An association of businesses and commercial property owners within a specified commercial area that join together to fund and promote the economic development of the district through various enhanced services.

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## **City Support for BIAs**

- Supporting the development of Business Improvement Associations (BIA's) as a key outcome
  - Council support for new BIA's
  - Council support for renewal of Austin Heights BIA and other initiatives in Austin Heights



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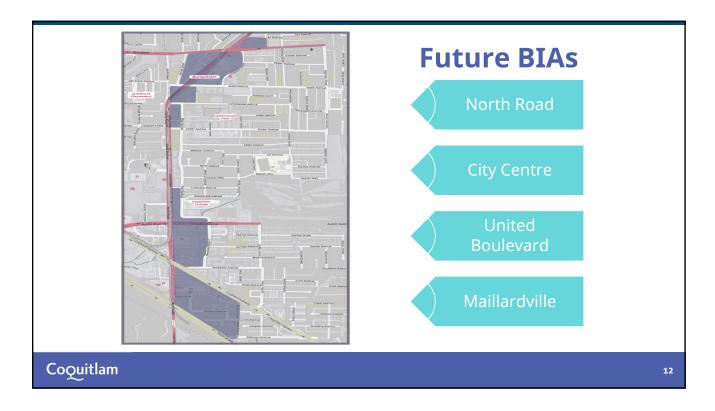
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## **Austin Heights BIA Safety Initiatives**





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## Business Visitation Program

- Conduct Business Tours; capture safety concerns
- Support and advocate for safety improvements
  - Roads, crosswalks, lighting connect with appropriate City Staff
  - Facilitate connection with RCMP / Bylaw Officers

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## Business Visitation Program

- Identifying capabilities that make Coquitlam sustainable and safe (eg. Novotextiles)
- Providing a testbed for local businesses that highlight safety innovation



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### **Summer Events**

- City-led Events
  - Canada Day July 1
  - Summer Concert Series (Multiple Concerts)
  - Neighbourhood Nights (ongoing)
- Community-led Events
  - Worldwide Food Festival July 6
  - Carribean Days Festival July 27-29
  - BC Dumpling Festival August 10
- Check VisitCoquitlam.ca and @VisitCoquitlam



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#### **What's Next**

- Festivals and Events Strategy to commence Fall 2024
- Public Consultation and Committee Consultations in 2024/2025







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## **Questions?**

#### **Eric Kalnins**

Manager, Economic Development ekalnins@coquitlam.ca

#### **Edward Tain**

Business Growth manager etain@coquitlam.ca

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