

COMMUNITY SAFETY ADVISORY COMMITTEE

DATE: Wednesday, September 23, 2026

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room
Coquitlam City Hall
3000 Guildford Way
Coquitlam, BC

CALL TO ORDER AND TERRITORIAL ACKNOWLEDGEMENT

ADOPTION OF MINUTES

1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, May 21, 2026

Recommendation:

That the Minutes of the Community Safety Advisory Committee Meeting held on Thursday, May 21, 2026 be approved.

OLD BUSINESS

NEW BUSINESS

2. Property Crime Prevention, Response, and Recovery (Presentation by Sgt. Jaime Myles, NCO I/C Proactive Community Engagement and Safety, Coquitlam RCMP)

7:05pm - 7:20pm (15 minutes)

3. Community Wildfire Resiliency Plan Update (Presentation by Matthew Sandrin, Manager Business Services – Fire)

7:20pm - 7:40pm (20 minutes)

4. Highlights from the Community Satisfaction Survey – Community Safety-Related Findings (Presentation by Maria Gonzalez, Director, Corporate Planning)

7:40pm - 8:00pm (20 minutes)



Aaron Hilgerdenaar
A/GM, Community Safety

5. **2026 Year-End Review / 2027 Work Plan Development (Presentation by Sean O'Melinn, Manager Business and Innovation)**
8:00pm - 8:15pm (15 minutes)
6. **Committee Members' Roundtable / Emerging Issues (Standing Agenda Item)**
8:15pm - 8:45pm (30 minutes)

OTHER BUSINESS

NEXT MEETING DATE – TBD

ADJOURNMENT



Aaron Hilgerdenaar
A/GM, Community Safety

COMMUNITY SAFETY ADVISORY COMMITTEE**Thursday, May 21, 2026**

A Regular Meeting of the Community Safety Advisory Committee convened on Thursday, May 21, 2026 at 7:00 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

**Indicates virtual attendance*

COMMITTEE MEMBERS: Councillor Trish Mandewo, Chair
Alvin Chen, Coquitlam Youth Council
Andrea Corrigan, Hope for Freedom Society
Ron Coulson, Citizen Representative*
Julianne (Jewels) Cressman, Citizen Representative*
Carol Metz, Citizen Representative
Mezie Odigboh, Citizen Representative
Ravinder Safaya, Tri-Cities Chamber of Commerce
Amandeep Sangha, Citizen Representative
Ally Wang, Citizen Representative

ABSENT: Councillor Dennis Marsden, Vice Chair
Judy Payne, School District No. 43 (regrets)
Mohammad Ziaei, Block Watch Program

STAFF: Jim Ogloff, General Manager Community Safety
Staff Sergeant Howard Lew, Coquitlam RCMP
Caresse Selk, Senior Manager Environment
Kim Singh, Senior Manager Police Services
Camille Oliveira, Manager Community Police Services
Sean O'Melinn, Manager Business and Innovation
Nilou Rajaei, Urban Wildlife Program Coordinator
Alex McLellan, Committee Clerk

CALL TO ORDER AND TERRITORIAL ACKNOWLEDGEMENT

The Chair called the meeting to order at 7:00 p.m. and provided an Indigenous territorial acknowledgement.

ADOPTION OF MINUTES

1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, February 19, 2025

The Minutes of the Community Safety Advisory Committee Meeting held on Thursday, February 19, 2025 were approved.

NEW BUSINESS

2. Events and Festivals – Public Safety

The Staff Sergeant gave a presentation entitled “Safe Public Events and Festivals” and referred to slides contained in the Agenda package.

Discussion ensued relative to the following:

- Appreciation of a general feeling of safety created at events in Coquitlam and a positive RCMP presence.
- Understanding the potential use of additional resources such as metal detectors and surveillance devices to identify potential threats.
- Concern regarding closed sidewalks at a previous Canada Day event and the safety of the alternative access provided.
- Understanding considerations that the RCMP take into account when preparing for potential event safety scenarios.
- Suggestion to involve youth as an additional volunteer safety team, monitoring and reporting via two-way radios for example.
- Understanding what is considered a significant public event for the purpose of RCMP involvement in safety planning (ex. youth sports tournaments)
- Concerns regarding photography at public events and the control over those images.
- Interest in whether the types or number of crimes reported change during significant public events.

In response to Committee discussion, staff noted the following:

- Use of additional resources is based on the unique characteristics of each event and the RCMP is able to draw on a wide array of resources.
- Surveillance resources are available but use must balance privacy considerations with risks identified.
- The RCMP undertake proactive safety preparations with the City and third party contractors to develop event plans in order to support safe events.

- The RCMP are responding to feedback from previous Canada Day events to support safer access for pedestrians at upcoming events.
- The RCMP works with multiple partners at events to enhance safety including bylaw officers, private security, and volunteers.
- Youth aged sixteen and older can apply to volunteer with the Community Policing program with parental consent.
- The RCMP engages in safety planning for events that are City sponsored, involve alcohol, and meet an attendance threshold; safety planning for other events would be undertaken if intelligence suggests a risk.
- During public events, additional resources are deployed to maintain patrols and response capabilities in case there is an increase in call volumes.

The Staff Sergeant left the meeting at this point and did not return (7:38 p.m.).

3. Urban Wildlife Program

The Urban Wildlife Program Coordinator gave a presentation entitled “Urban Wildlife Program” and referred to slides contained in the Agenda package.

Discussion ensued relative to the following:

- Appreciation of the Bear Awareness program.
- Consideration of the potential for spread of ticks and lime disease by deer.
- Suggestion to provide more education or mitigation programming for managing interactions with raccoons.
- Understanding the criteria for the posting of signage warning of bears in an area.
- Understanding the scientific findings regarding risk of bear attacks related to menstruation.

In response to Committee discussion, staff noted the following:

- Deer can be carriers of ticks and lime disease, provincial agencies assess and communicate that risk, and there is City could potentially amplify those communications.
- The posting of signage regarding bears is done on a case-by-case basis and may involve consideration of factors including sightings by parks staff, resident requests, or advice from conservation officers.
- Scientific research finds no indication of bear attraction in relation to menstruation.

The Senior Manager Environment and Urban Wildlife Program Coordinator left the meeting at this point and did not return (8:00 p.m.).

4. Fraud Prevention

The Manager Community Police Services gave a presentation entitled “Fraud Prevention” and referred to slides contained in the Agenda package.

Discussion ensued relative to the following:

- Appreciation of the RCMP’s fraud prevention programming.
- Interest in the incidence of fraudulent activity related to door-to-door solicitation (i.e. misrepresentation as a charity or service) and means to identify and address it.
- Suggestions for educational efforts to reach seniors and those who might not access existing information sources.
- Understanding existing recourses for fraud, particularly fraud originating from another jurisdiction globally, and interest in more effective recourses.
- Consideration of potential fraud prevention measures such as credit monitoring services, screening phone calls, and limiting speaking when receiving phone calls.
- Report that a Library community liaison works with newcomers and the potential for the Library and RCMP to share information regarding fraud.

In response to Committee discussion, staff noted the following:

- Door-to-door solicitation fraud can be identified by common risk factors and that this form of fraud has been disincentivized by the prevalence of doorbell cameras.
- Education is significantly more effective and efficient than investigation to combat fraud.
- Education efforts have included advertising in and coordinating with senior centres, publishing cases for information, and, during the pandemic, producing social media videos.

5. Committee Members’ Roundtable / Emerging Issues (Standing Agenda Item)

The Chair invited Committee Members to share emerging issues and information regarding events occurring in their communities.

OTHER BUSINESS

NEXT MEETING DATE – Thursday, September 23, 2026

ADJOURNMENT

The meeting adjourned at 8:40 p.m.

MINUTES CERTIFIED CORRECT:

Councillor Trish Mandewo, Chair

Alex McLellan, Committee Clerk

Property Crime Prevention, Response, and Recovery

Coquitlam RCMP
Sergeant Jaime Myles
September 23, 2026



Objective

Share information about property crime prevention and how the Coquitlam RCMP responds to property crime.

Questions

What barriers do you think stop people from using recommended prevention steps?

How can we make prevention resources more accessible throughout the community?



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What is Property Crime?

Common Property Crime Types

- Break and enter (residential and commercial)
- Theft from vehicle
- Theft of vehicle
- Shoplifting

Why it Happens

- Crime of opportunity
- Effort and planning required is low
- Stolen goods can easily be resold



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Protecting Your Home

Easy-to-Introduce Prevention Steps

- Lock doors and windows
- Motion lights and visible lighting
- Clear sightlines from the street
- Secure garages/sheds
- Get to know your neighbours

Technology

- Visible cameras or doorbell cameras
- Alarm system signage (even if you don't have a system)



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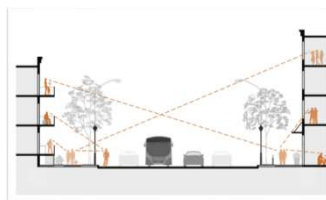
Protecting Your Business

Risk Factors for Businesses

- Back doors/delivery entrances
- Poor lighting around the building
- Cash left overnight in register/safe
- Easily accessible tools, alcohol, electronics

Prevention Steps

- Solid locks/door hardware
- Motion lighting and clear sightlines from the road
- Time-delayed safes and locking up high-value items



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Response and Recovery

For Residents and Businesses

- Report to police (online, in-person, or over the phone)
- Do not touch or clean until police advise
- Write down details (time frame, what's missing)
- Save video footage if possible

Next Steps

- Make an insurance claim
- Secure the location by making repairs and upgrades to ensure future event does not occur
- Let neighbours and the business improvement association know so they can share the news



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Questions

What barriers do you think stop people from using recommended prevention steps?

How can we make prevention resources more accessible throughout the community?



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City of Coquitlam
Fire Rescue

Community Wildfire Resiliency Plan

Program Update – T2 2026

Prepared by: Fire/Rescue
Contact: Business Services
Date: 2026-09-23
Doc#: 6329092

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Objective

Why are we here?

Community Wildfire Resiliency Plan

Program Status Update

Our goal today is to provide the COSAC with information on Coquitlam's **wildfire risk, readiness and progress** toward our risk mitigation efforts from the CWRP

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Questions

How can you help?

Question #1

How do you feel about Coquitlam's risk from wildfires relative to other communities?

Question #2

What would it take to further activate home owners in reducing wildfire risk on their properties?

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Wildfires: Are We at Greater Risk?

Are we prepared?

"Are we at greater risk?"

Yes.

Provincial fire activity and season severity are increasing. Coquitlam carries interface exposure consistent with most of southern BC.

However, Coquitlam's fire behaviour risk is low when compared with other regions (eg: BC Interior)

"Are we prepared?"

Prepared but not finished.

43 CWRP recommendations (many are annual and ongoing). 26 complete and 17 planned. Fuel treatment procurement is the current focus. The action plan is due for re-evaluation in the 2027 cycle.

Local response crews are trained & recently deployed; equipment is ready.

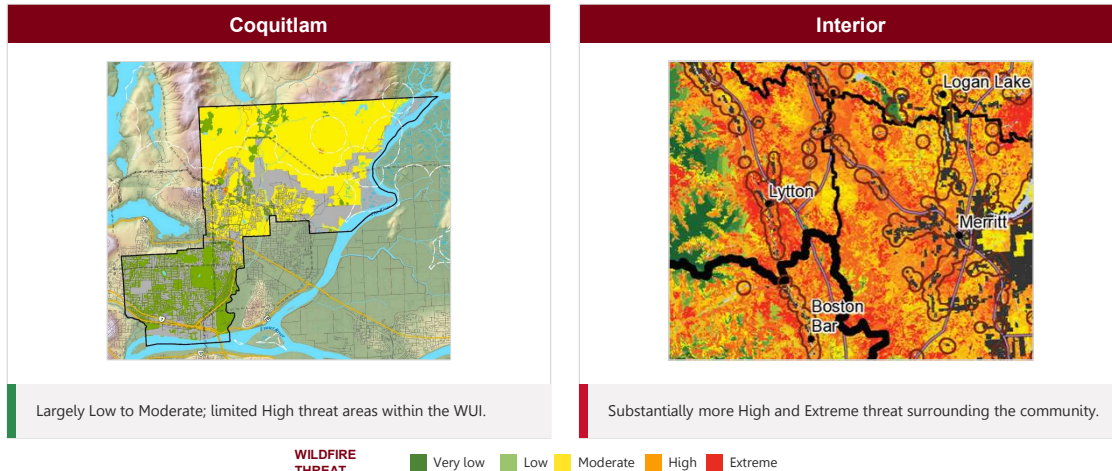


CFR Forestry member in support of wildfire suppression efforts near Osoyoos [Archival Image]

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How Does Our Local Risk Profile Compare?

Strategic threat analysis maps

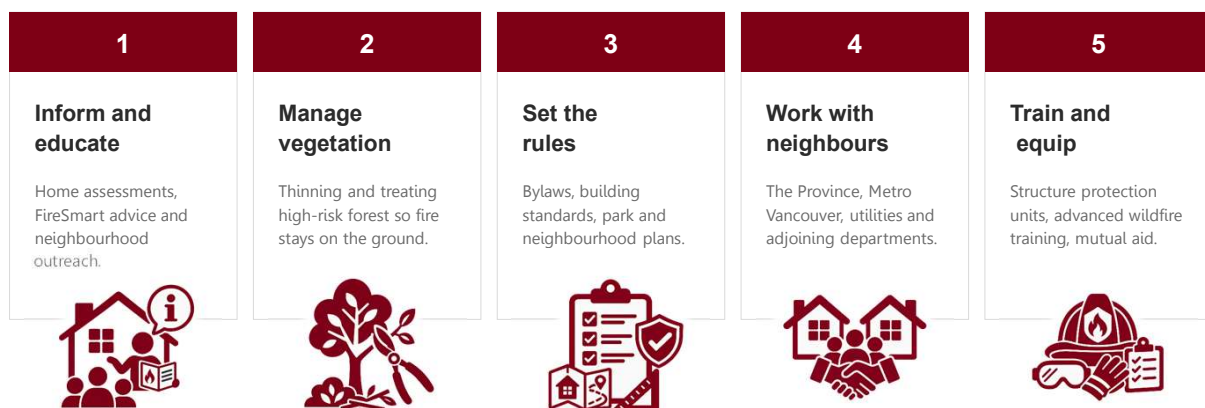


Source: Provincial Strategic Threat Analysis and WUI threat mapping; Coquitlam CWRP 2021. High-level comparison, not parcel-specific risk.

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How We Reduce Risk

Five lines of work



The CWRP outlines 43 actions across these areas, following the national FireSmart standard*.

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* 5.1 – Education, 5.2 – Legislation & Planning, 5.3 – Development Considerations, 5.4 – Interagency Cooperation, 5.5 – Cross Training, 5.6 – Emergency Planning, 5.7 – Vegetation Management

What Residents Can Do

The work closest to home

Most homes are lost to embers, not flame.



1

Clear the roof and gutters

Needles and leaves catch embers. The highest-value hour a homeowner can spend.



2

Clear 1.5 metres around the house

No bark mulch, no firewood, no shrubs tight to the wall. This is the immediate zone.



3

Thin and space to 10 metres

Break up continuous fuel. Keep grass short and branches off the ground.



4

Keep yard waste out of green space

Dumped debris becomes fuel, and it starts inside the neighbourhood.

Did You Know?

Coquitlam Fire Rescue offers free FireSmart home assessments.

Call 604-927-6400

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*Home Ignition Zone distances follow the FireSmart Canada standard: immediate 0 to 1.5 m, intermediate 1.5 to 10 m, extended 10 to 30 m.

The Next 12 Months

What happens now

Committed actions for 2026/2027

SEP 2026

Forest fuel treatment returns to tender

OCT 2026

Interim progress report to UBCM

NOV 2026

Public information progress updates on CWRP website

EARLY 2027

First fuel treatment on the ground*

SPRING 2027

FireSmart assessments, community education and other annual activities resume

ALL YEAR

Coquitlam Fire Prevention available to residents for FireSmart support (604-927 6400)

*Specific treatment dates depend on RFP outcome

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Questions

How can you help?

Question #1

How do you feel about Coquitlam's risk from wildfires relative to other communities?

Question #2

What would it take to further activate home owners in reducing wildfire risk on their properties?

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Thank you

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Community Safety Advisory Committee: Highlights from the Community Satisfaction Survey – Community Safety-Related Findings

[f](#) [v](#) [i](#) [y](#) [in](#) | coquitlam.ca/682/Community-Satisfaction-Survey

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Presentation Purpose

To provide an overview of the community safety-related data collected through the City's Community Satisfaction Survey.

Chair Facilitated Question

1. What are your key takeaways from the survey findings?

Objectives and Methodology

OBJECTIVES

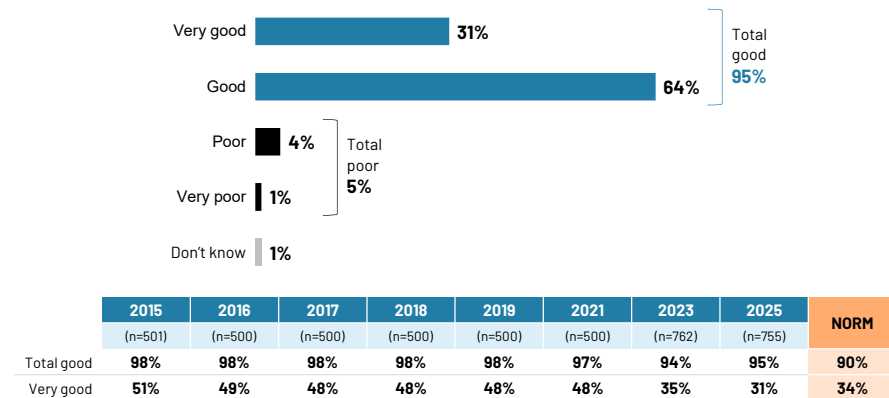
- Obtain residents' feedback on quality of life, City services, value for tax dollars, and emerging community issues

METHODOLOGY

- Hybrid telephone/online survey with adult (18+) Coquitlam residents
- Telephone - 250 landline interviews with randomly selected residents, sampled by postal code
- Online - Invitations sent to 5,000 randomly selected households, with measures to ensure representation across all areas of Coquitlam. Toll-free line provided for phone completion.
- Final sample size of 755
 - 250 landline telephone
 - 499 online
 - 6 via calls to toll-free number
- Fielded September 15 to October 5, 2025
- Final data weighted by gender/age and neighborhood
- Overall margin of error: $\pm 3.6\%$, 19 times out of 20

Perceptions of the overall quality of life in Coquitlam remain positive.

Overall Quality of Life in Coquitlam Today



Base: All respondents (n=755)
Q2. How would you rate the overall quality of life in the City of Coquitlam today?

Improved recreational facilities and transportation are also mentioned as factors impacting the quality of life.

Reasons Quality of Life has Improved

(among those saying the quality of life has improved)(coded open-ends)



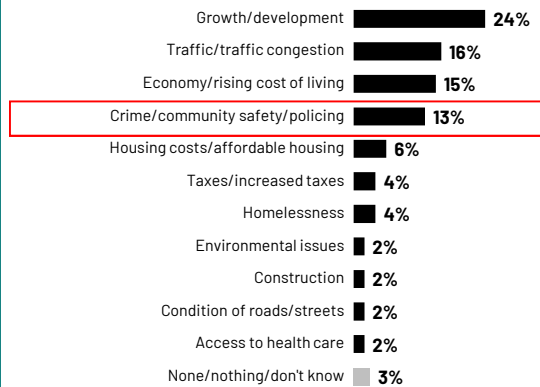
Mentions <2% not shown.
Base: Those saying the quality of life has improved (n=140)
Q4. Why do you think the quality of life has improved?

Top Mentions (2023) (n=162)	
Improved transportation/roads	19%
Improved recreational facilities/parks	19%
Growth/development	11%

Growth, traffic, the economy, and crime were mentioned by residents as factors impacting their quality of life.

Reasons Quality of Life has Worsened

(among those saying the quality of life has worsened) (coded open-ends)



Mentions <2% not shown.
Base: Those saying the quality of life has worsened (n=261)
Q5. Why do you think the quality of life has worsened?

Top Mentions (2023)

(n=209)

Growth/development	26%
Crime/community safety/policing	16%
Economy/rising cost of living	15%

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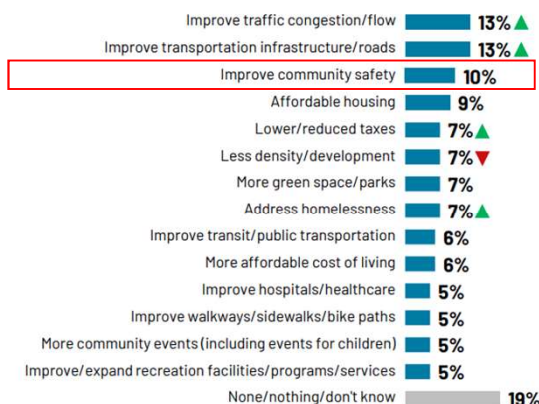
▲ Significantly higher/
▼ lower than 2023.



Suggestions for Improving Quality of Life

(coded open-ends, multiple responses allowed)

- Residents highlight a variety of actions the City can take to improve the quality of life in Coquitlam.
- The top two unprompted recommendations, both involving transportation, are "improve traffic congestion/flow" (13%) and "improve transportation infrastructure/roads" (13%). Both suggestions have increased 7 percentage points since 2023, underscoring their importance to residents.
- "Improve community safety" sits in third, garnering 10% of mentions.
- Nearly two-in-ten (19%) decline to offer any specific suggestions for improving the quality of life.



Those residing in City Centre and Westwood Plateau are more likely to mention **improve traffic congestion/flow** (22% and 20%, respectively, versus 6% of Northeast Coquitlam, 6% of West Coquitlam, 11% of Central Coquitlam).

Top Mentions (2023)

(n=762)

Less density/development	12%
Improve community safety	9%
More green space/parks	8%
Affordable housing	8%

Mentions <5% not shown.
Base: All respondents (n=755)
Q6. Thinking about all of the different things that contribute to the quality of life in Coquitlam, what specific actions do you think the City could take to improve the quality of life?

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▲ Significantly higher/
▼ lower than 2023.

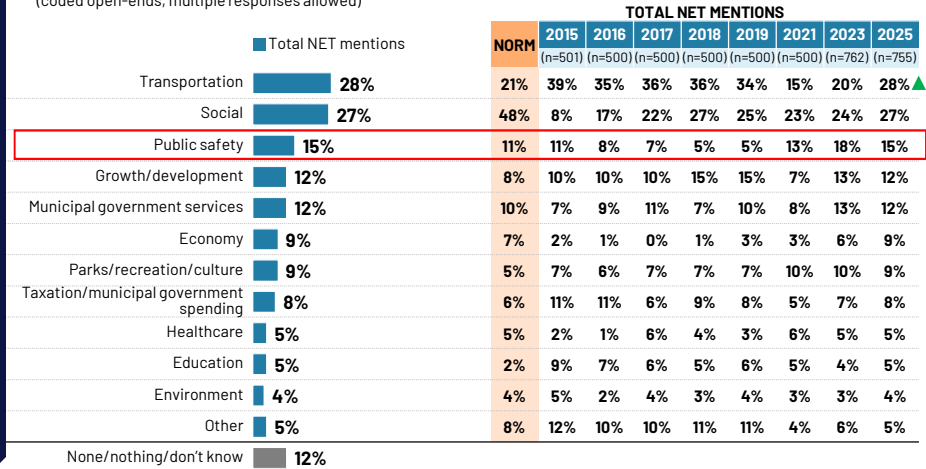


There is a renewed focus on transportation this year.

Social issues remain an important community issue.

Important Community Issues

(coded open-ends, multiple responses allowed)



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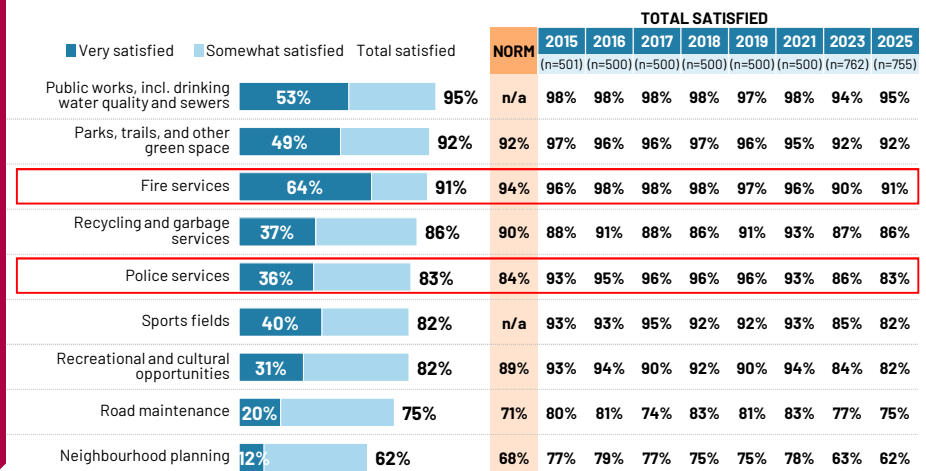
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▲ Significantly higher/
▼ lower than 2023.



Satisfaction with specific City services has not significantly changed.

Satisfaction with Specific Services



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▲ Significantly higher/
▼ lower than 2023.



Chair Facilitated Question

1. What are your key takeaways from the survey findings?



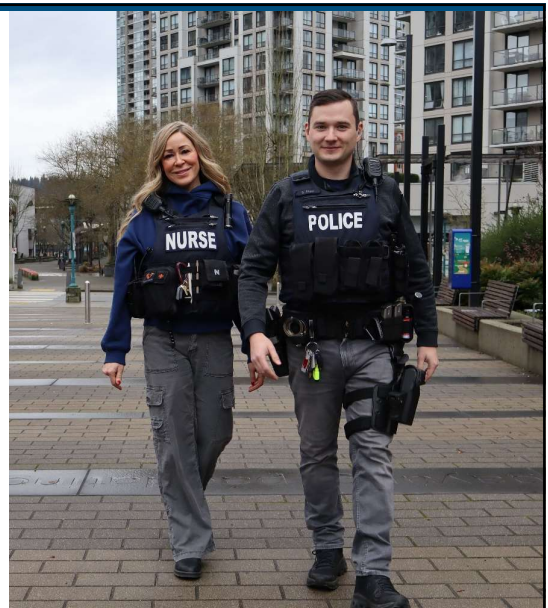
City of Coquitlam – Community Safety Advisory Committee Year-End Review and 2027 Work Planning

f t i y l n | coquitlam.ca/

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Agenda

1. Summary of 2026 Meetings
2. Feedback on 2026
3. 2027 Work Plan Development



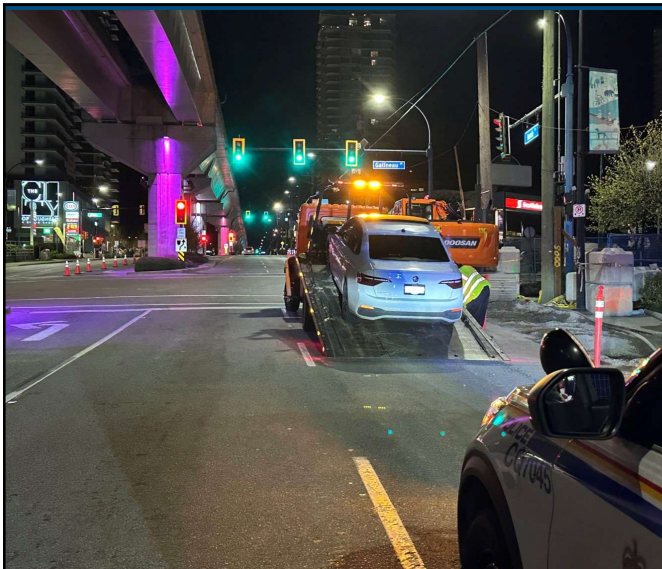
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Summary of 2026

Work Plan Items Completed:

- Mobile Integrated Crisis Response (MICR) Team
- Traffic Safety and Enforcement Priorities
- Events and Festivals – Public Safety
- Urban Wildlife Program
- Fraud Prevention
- Highlights from the Community Satisfaction Survey – Community Safety-Related Findings
- Property Crime Prevention, Response, Recovery
- Community Wildfire Resiliency Plan Update
- Committee Member Community Updates



2026 COSAC Feedback

- What is the most impactful improvement that could be made to the committee?
- What is the one aspect of the committee that should not change?
- Do you have any other comments or thoughts on your experience?

2027 Work Plan Input

- What topics should be considered for inclusion on the 2027 work plan?
- What do you believe are the top community safety issues in Coquitlam?

Potential new work plan items:

- Crime Trends and Analysis
- Emerging Wildfire Detection Approaches
- Vacant and Derelict Building Response
- Building Safer Communities Program Update
- E-mobility Safety Response
- Emergency Management Disaster Risk Response Program

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for serving
your
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