

ACCESSIBILITY AND INCLUSION ADVISORY COMMITTEE

Please note that this meeting is scent free

DATE: Tuesday, November 5, 2024

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

CALL TO ORDER

ADOPTION OF MINUTES

- 1. Minutes of the Accessibility and Inclusion Advisory Committee Meeting held on Tuesday, September 3, 2024**

Recommendation:

That the Minutes of the Accessibility and Inclusion Advisory Committee Meeting held on Tuesday, September 3, 2024 be approved.

NEW BUSINESS

- 2. Accessibility and Inclusion Plan Update and Engagement (Introductory Comments by the Acting Senior Manager, Equity, Diversity and Inclusion and the Accessibility and Inclusion Specialist)**
7:05 – 8:05 p.m. (60 minutes)
- 3. 2025 Work Plan Discussion (Introductory Comments by the Acting Senior Manager, Equity, Diversity and Inclusion)**
8:05 – 8:25 p.m. (20 minutes)
- 4. Transportation and Other Department Updates – Standing Agenda Item**
8:25 – 8:35 (10 minutes)
- 5. Committee Members' Roundtable / Emerging Accessibility Issues - Standing Agenda Item**
8:35 – 8:55 p.m. (20 minutes)

OTHER BUSINESS

NEXT MEETING DATE – 2025

ADJOURNMENT

**ACCESSIBILITY AND INCLUSION ADVISORY COMMITTEE
Tuesday, September 3, 2024**

A Regular Meeting of the Accessibility and Inclusion Advisory Committee convened on Tuesday, September 3, 2024 at 7:01 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Matt Djonlic, Chair
Councillor Teri Towner, Vice Chair
Julianne Cressman, Citizen Representative
Dana Ebtekar, Citizen Representative
Paul Jarvie, Citizen Representative
Alex Kwan, Citizen Representative
Benjamin Perry, Citizen Representative
Georgette Reyes, Citizen Representative
Pat Roy, Canadian Council of the Blind BC-Yukon Division
Pete Stone, Community Ventures Society
Ross Renaud, SHARE Family and Community Services
Elaine de Koning, Tri-Cities Seniors’ Action Society

REGRETS: Heather Lawson, Citizen Representative

STAFF: Doug McLeod, Director Transportation
Michelle Frilund, Acting Senior Manager Equity, Diversity and Inclusion
Thomas Thivener, Transportation Planning Manager
Kate Brown, Accessibility and Inclusion Specialist
Julia Power, Legislative Services Clerk
Amalee Truong, Committee Clerk

CALL TO ORDER

The Chair provided an Indigenous territorial acknowledgement.

ADOPTION OF MINUTES

- 1. Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, June 4, 2024**

The Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, June 4, 2024 were approved.

NEW BUSINESS

2. Committee Name Update

The Chair provided introductory comments relative to the Committee name change and alignment with provincial legislation

There was no discussion to this item.

3. Accessibility Plan Update

Acting Senior Manager Equity, Diversity and Inclusion provided introductory comments relative to the following:

- Overview of updates to the Accessibility and Inclusion Plan including, alignment with the Accessible BC Act, applicable work areas and public engagement opportunities.

There was no discussion to this item.

4. Working Group Updates

Acting Senior Manager Equity, Diversity and Inclusion and the Accessibility and Inclusion Specialist expressed thanks to committee members for their participation in the Canada Day event.

The Accessibility and Inclusion Specialist provided introductory comments relative to the following:

- Overview of the questions and feedback received during the Canada Day event
- Overview of the Tri-Cities Pride event and plans to include Coquitlam Pride to the 2025 Committee work plan

The Committee members expressed appreciation to volunteers for the successful event.

5. Transportation and Other Department Updates

The Director Transportation provided a presentation entitled “Transportation, TransLink and Other Department Updates” that covered the following:

- Overview of the Shared Micromobility Pilot Program including, service area expansion, user statistics, parking solutions, fleet reduction, partnerships, and equity and education programs

Discussion ensued relative to the following:

- Concerns relative to micromobility parking spaces
- Desires for enhanced micromobility education programs and designated e-mobility lanes

The Transportation Planning Manager provided presentation entitled “Transportation, TransLink and Other Department Updates” that covered the City’s removal of baffle gates to improve accessibility of various pathways city-wide.

Staff requested that committee members report any remaining baffle gates to Engineering for removal.

6. 2024 Volunteer Recognition Event Updates

Committee Clerk provided the date, time and location for the upcoming Volunteer Recognition event

There was no discussion to this item.

7. Committee Members’ Roundtable / Emerging Accessibility Issues

The Chair invited Committee members to share emerging accessibility issues and information regarding events occurring in their communities.

The following information was discussed:

- Desire to increase the visibility of Accessibility and Inclusion Advisory Committee within City
- Desire for the creation of an Accessibility and Inclusion youth-focused group to support the development of the City’s Accessibility and Inclusion Plan
- Desire for continued growth of the Micromobility Program
- Collaboration between the School District 43 Accessibility Plan and the City’s Accessibility and Inclusion Plan
- Desire to retrofit bus stops for accessibility and to establish bus shelters outside of Civic buildings
- Recruitment for Advisory Committees and the Coquitlam Public Library Board Volunteers opened September 3rd, 2024 and will close September 24th, 2024 at noon.

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OTHER BUSINESS

NEXT MEETING DATE – Tuesday, November 5, 2024

ADJOURNMENT

The meeting adjourned at 8:08 p.m.

MINUTES CERTIFIED CORRECT:

Matt Djonlic, Chair

Amalee Truong, Committee Clerk



City of Coquitlam

Accessibility and Inclusion Plan Engagement

Accessibility and Inclusion Advisory Committee | November 5, 2024

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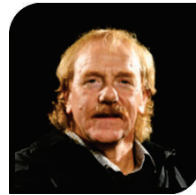
Urban Matters Team



Hayley Inglis
Community Planner
Urban Systems/Urban Matters



Isha Matous-Gibbs
Social Health & Well-Being
Urban Matters



Stan Leyenhorst
Accessibility Consultant
Universal Access Design



Ingrid Baartman
Accessibility Professional
Universal Access Design

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Agenda

1. Overview of the Accessible BC Act
2. Introduction to the City's Accessibility and Inclusion Plan
3. Barriers to Accessibility & Inclusion
4. Round Table Discussion
5. Next steps

Accessible BC Act

- Accessible BC Act came into effect in 2023
- Applies to over 750 public-serving organizations
- Tasks organizations with identifying, removing and preventing barriers to ensure full and equal participation
- Requires three things:
 - Create an accessibility committee;
 - Create an accessibility plan;
 - Create a feedback mechanism on this plan

Coquitlam's Accessibility and Inclusion Plan

- Focus on Accessibility **and** Inclusion
- Developed with community voices:
 - People with lived and living experience
 - Accessibility and Inclusion Advisory Committee
 - Additional Council Advisory Committees (MAC, SRAC)
 - Organizations supporting people with accessibility and inclusion needs
 - Government organizations (school district, health authority)
 - City Staff

Barriers to accessibility and inclusion

- **Social / Cultural:** People face stigma and discrimination because others don't understand their experiences or culture.
- **Physical / Geographic:** Some places are hard to reach or enter because of how they are designed or because they are far away.
- **Technology:** Some people can't access or use technology because they don't have the right tools or need specific features.
- **Communication / Language:** People may struggle to understand or be understood because of language differences or how they process information.
- **Structural / Systemic:** Policies may be unfair because they don't consider the challenges faced by equity-deserving groups like time and money.
- **Sensory:** Some environments are difficult for people because of things like bright lights, loud sounds, or strong smells.

Where do these barriers show up?

- **Physical Spaces (built environment):** city buildings, parks, meeting rooms, etc.
- **Services and Programs:** help desk, recreation programs, events, etc.
- **Information and Communication:** Website, applications, engagement, etc.
- **Transportation:** sidewalks, bike paths, trails, bus stops, road crossings, etc.
- **Employment:** applications, hiring process, training, etc.
- **Procurement:** City purchasing of goods and services

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Round Table Discussion



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Question 1

What do you feel the City of Coquitlam is doing well in relation to accessibility and inclusion?

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Question 2

What programs or services related to accessibility and inclusion are working well in the community?

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Question 3

What are the barriers or gaps you see or experience related to accessibility and inclusion, especially in relation to City programs / services / facilities / events?

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Question 4

What changes do you think the City could make that would make the most significant impact on those barriers?

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Question 5

What would a more inclusive community mean for you?

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Question 6

How would you like to be able to share feedback with the City of Coquitlam about ways to improve accessibility and inclusion?

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Your Feedback

- Your feedback will inspire the main features of the Accessibility and Inclusion Plan, including goals, action items and priorities
- We will finalize our What We Heard report over the next month
- We will review key findings with the Accessibility and Inclusion Advisory Committee
- The What We Heard Report will guide drafting the Plan

Public Survey

Everyone who lives, works, studies, recreates or visits Coquitlam is encouraged to provide feedback in our public survey!

The survey will be available until **November 17**. Visit letstalkcoquitlam.ca/accessibilityplan or scan the QR code for a link to the survey.



Timeline



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Thank you!

Contact:
EDI@coquitlam.ca


coquitlam.ca/EDI

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