



City of Coquitlam
AGENDA – REGULAR COMMITTEE MEETING

COMMUNITY SAFETY ADVISORY COMMITTEE

DATE: Thursday, November 30, 2023

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

CALL TO ORDER

ADOPTION OF MINUTES

1. **Minutes of the Community Safety Advisory Committee Meeting held on Thursday, September 28, 2023**

Recommendation:

That the Minutes of the Community Safety Advisory Committee Meeting held on Thursday, September 28, 2023 be approved.

NEW BUSINESS

2. **SPICE Event Overview (Presentation by S/Sgt. Jolaine Percival, Coquitlam RCMP)**
7:05 – 7:35 p.m. (30 minutes)
3. **Fire Risk Reduction Dashboard and Targeted Community Outreach (Presentation by Bob Hieltjes, Assistant Chief of Fire Prevention)**
7:35 – 8:05 p.m. (30 minutes)
4. **2023 Year-End Review/Identify Potential Items for the Draft 2024 Work Plan (Discussion Led by the Manager Business and Innovation)**
8:05 – 8:35 p.m. (30 minutes)
5. **Committee Members' Roundtable / Emerging Issues (Standing Agenda Item)**
8:35 – 9:00 p.m. (25 minutes)

OTHER BUSINESS

NEXT MEETING DATE – TBD (2024)

ADJOURNMENT

COMMUNITY SAFETY ADVISORY COMMITTEE**Thursday, September 28, 2023**

A Regular Meeting of the Community Safety Advisory Committee convened on Thursday, September 28, 2023 at 7:00 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Teri Towner, Vice Chair
Ron Coulson, Citizen Representative
David Krenz, Citizen Representative
Amandeep Sangha, Citizen Representative
Tom Bowlware, Hope for Freedom Society
Jeremy Clarke, School District No. 43
Kevin Volz, Tri-Cities Chamber of Commerce
Chloe Chen, Youth Council

REGRETS: Councillor Craig Hodge, Chair
Sarah Ramji, Citizen Representative
Thábata da Costa, Tri-Cities Local Immigration Partnership

STAFF: Sarah Bird, Acting Business Licensing Manager
Chrystal Santos, Manager Business and Innovation
Kim Singh, Manager Police Services
Nicole Cairns, Coordinator Plans and Policies
Caley Amundsen, Committee Clerk

CALL TO ORDER

The Vice Chair provided an Indigenous territorial acknowledgment and acknowledged the tragic events which took the life of Constable Rick O'Brien on Friday, September 22, 2023.

ADOPTION OF MINUTES

1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, March 30, 2023

The Minutes of the Community Safety Advisory Committee Meeting held on Thursday, March 30, 2023 were approved.

2. Informal Meeting Notes of the Community Safety Advisory Committee Meeting held on Thursday, June 29, 2023

The Informal Meeting Notes of the Community Safety Advisory Committee Meeting held on Thursday, June 29, 2023 were approved.

NEW BUSINESS

3. Coquitlam RCMP Gang Enforcement Team Overview

This item was deferred to the next meeting.

4. Bylaw Enforcement in City Parks

The Acting Business Licensing Manager provided a presentation entitled “Park Patrols” that covered the following topics:

- Background and overview of Coquitlam bylaw enforcement park patrols and enforcement approach
- Breakdown of Coquitlam’s park and trail space
- Park patrols being part of a multi-disciplinary approach to public safety
- Coordinated Approach for Public Protection (CAPP)
- Recent park patrol initiatives, including increased staff funding and funding for electric bikes (e-bikes) to be used for patrols
- Data on the number of park patrols and violations in 2023
- Bylaw enforcement in the context of evolving climate and wildlife considerations
- The desire to educate residents on fire safety in parks

Discussion ensued relative to the following:

- Whether parking lots in City parks are locked at night and the possibility of installing locking gates
- Concerns regarding fireworks being set off in Coquitlam parks at night
- Whether City bylaw officers are collaborating with the RCMP and local non-profits to help unhoused residents in City parks find shelter
- Bylaw officer priority classification system, work schedule, hours and response times
- Coquitlam’s bylaw policy regarding open drug use in parks compared to other municipalities
- The City’s collaboration with the Province for legislation regarding drug use in public spaces
- Whether smoking violations in Coquitlam parks are trending downward
- When and where City bylaw officers use the new e-bikes
- Concerns regarding e-bikes and e-scooters being improperly parked on sidewalks and applicable fines

- The City's E-Scooter Pilot Project rules and regulations, uptake and future recommendations from assessment phase

Amandeep Sangha declared a conflict of interest due to past work related to the topic of discussion and left the meeting at this time (7:29 p.m.).

5. Building Safer Communities Program

The Coordinator Plans and Policies provided a presentation entitled "City of Coquitlam – Building Safer Communities Program" that covered the following topics:

- Background and overview of the Building Safer Communities Program (BSCP)
- COVID-19 pandemic impacts on youth issues and concerns
- The Child and Family at Risk Support Table (CFAST), including background, goals, benefits, history, timeline and community partners
- How at risk youths are identified
- Youth outreach workers, including their responsibilities and collaboration with community groups
- Afterschool/mentorship programming community partnerships, including Access Youth, Washington Kids Foundation, YMCA and Yo Bro Yo Girl
- Community outreach and education initiatives, including stakeholder training, Combined Forces Special Enforcement Unit (CFSEU) training and parent/caregiver workshops
- BSCP next steps, including fall kick-off and outreach education/preparation
- Public youth resources

Discussion ensued relative to the following:

- Whether Coquitlam has an RCMP school liaison program
- Whether Coquitlam is collaborating with other municipalities regarding youth outreach programming and funding
- Programming capacity as a challenge for youth outreach programming
- Youth issues and challenges extending beyond municipal borders
- Interconnectivity and online activity of contemporary youth
- CFAST meetings, including how quickly meetings can be held for youth in crisis and the reporting process for school officials to pass on information regarding at risk youth

Amandeep Sangha returned to the meeting at this time (7:57 p.m.).

6. Committee Members' Roundtable / Emerging Issues

The Vice Chair invited the Committee members to share details regarding emerging safety issues in their communities.

The following information was shared:

- The RCMP's duty to warn the public of gang members and whether this applies to repeat violent offenders
- The issue of chronic offenders being released on bail
- The recent shooting death of Constable Rick O'Brien in Coquitlam on Friday, September 22, 2023

OTHER BUSINESS

NEXT MEETING – Thursday, November 30, 2023

ADJOURNMENT

The meeting adjourned at 8:01 p.m.

MINUTES CERTIFIED CORRECT:

Teri Towner, Vice Chair

Caley Amundsen, Committee Clerk




RCMP
ROYAL CANADIAN MOUNTED POLICE

Coquitlam RCMP

Special Post-Incident Community Engagement (SPICE)
(A targeted, pro-active approach to traumatic events in the community)

Prepared by S/Sgt. Jolaine Percival
Coquitlam RCMP NCO i/c Community Policing & Victim Services
November 2023



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Substantial Events

2022 / 2023

Assault / Member shooting in Port Coquitlam (22-30931)
Double Homicide (22-31049)
Homicide (23-17446)

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Man seriously injured after shooting at Coquitlam strip mall

By Kareem Gouda • Global News
Posted May 17, 2023 9:25 pm • Updated May 21, 2023 9:53 am



Coquitlam RCMP covered a strip mall in yellow tape due to an incident near David Avenue at Coast Meridian Road. (file)

Police tape covered a strip mall in Coquitlam near David Avenue and Coast Meridian Road after a brazen shooting around 7:30 p.m. Wednesday.

RCMP seek video of suspects in attempted Coquitlam child luring

Two women reportedly tried to get a 10-year-old girl into a vehicle while she was walking home from Coquitlam's Panorama Heights Elementary.

FILE PHOTO
May 17, 2023 8:55 AM



CityNews Vancouver News Watch Listen Weather Traffic Contents & Events

Coquitlam police look for suspect after women groped




The outside of the Coquitlam RCMP detachment is pictured in this archived image. (CityNews Image)

By James Peacey and David Neudorfer
Posted May 9, 2023 9:27 pm • Last updated May 10, 2023 4:08 pm

Update: Police say a suspect has been arrested.


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'We are here to listen': Community safety town hall to be held in Coquitlam by RCMP

By Damien Matasova-Fung • Global News
Posted May 26, 2023 6:50 am



COQUITLAM – Ten days after shots rang out at a busy Coquitlam shopping complex in broad daylight, Coquitlam RCMP held a public outreach event to address public concerns. The event took place at the Burke Mountain Discovery Centre, about a minute drive from where the shooting happened.

"This is an opportunity where residents, as well as businesses, can come and speak to our officers and our staff, which include Victim Services, block watch, any community support services," said Cpl. Alexa Hodgins.

Kay Yoon was nearby when the shooting happened. Concerns about the public display of violence compelled her to attend Saturday's event.

Brazen shooting prompts Mounties to host public outreach event

Kash Heed, a former police chief and former solicitor-general, said police and politicians need to be more proactive in stopping gang violence from escalating.

RELATED STORIES

- Groping suspect arrested after 2 separate incidents in Coquitlam: RCMP

get into cars'...ing for 2


If shooting complex, vicie fire

I search hooting in

While Coquitlam RCMP have not said if this is gang-related and described the shooting as an isolated, targeted incident, they have recently formed a Gang Enforcement Team.

"Our gang task force was created with already existing detachment resources within the last couple months," Hodgins said. "Coquitlam RCMP reallocated our resources to target violent offenders as well as persons-related crimes that have a nexus to criminal activity."

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The Coquitlam RCMP's initiative:

Special Post-Incident Community Engagement

(SPICE)

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Objectives:

- To assist a distressed **neighborhood** as it copes in the aftermath of a traumatic event;
- To reduce **neighborhood** fears & anxieties; and
- To promote **neighborhood** empowerment by providing emotional support, education & resources.

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The Surrey model:


Neighbourhood Incident Response Support Team
(NIRST)

Pilot Project Case-Studies

July 2015 – Cloverdale – man murdered as he tried to stop a home invasion

August 2015 – South Surrey – elderly person sexually assaulted during a home invasion

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Outcomes:

- Increased sense of safety;
- Reduced perception of fear;
- Provided information on services offered by police;
- Brought the community together;
- Promoted self-empowerment – Block Watch recruits;
- Connected people with experts; and
- Beneficial to Lead investigators as well.

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Discretionary deployment:

- Surrey Criteria for NIRST – not used often
- Coquitlam / Richmond vs. Surrey – they are different.
- Other possible SPICE scenario's

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Other ideas:


Residential B&E's

Commercial B&E's

Problem areas

(schools) – may not be appropriate ***

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Some things to consider (Risks & Rewards):

- Does this event meet our deployment criteria? What is our criteria? SMT discretion
- Effect on community as a whole?
- Is the media aware?
- Must not jeopardize an investigation (consultation)
- Who is the target audience?
- Location / Timing? Too Soon? Too Late?


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- Public & officer safety – EDPs & Covid-19
- Media (Marketing / Messaging) – mitigating media spin & political opportunism
- Low key - flyers only - no prior media advertising
- Handling of the media at scene – discretely
- Key messaging – for community & media – MLO engagement
- Be sensible – understand our goals – member training (grief counselling)
- Be discrete


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Logistics:

- Size & setup – location specific
- Roles & Responsibilities
- 8 to 11 members – uniform/plainclothes mix
- Additional resources – situation specific - partners
- Language
- Pre Op briefing
- Post Op briefing & after action report

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Costs:

- OT – depending on timing, size et - approx. 6 hrs.
- Swag

Rewards:

- (see the Surrey outcomes)
- Opening door to positive media & political feedback
- Get ahead of the fear & control the narrative



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Coquitlam RCMP
Published by Hootsuite • December 19, 2022

Thank you to everyone who joined us on December 17 for our Neighborhood Outreach event in Coquitlam. It was great to engage with the public to discuss their safety concerns and connect them with our many community programs. For additional support services, please reach out to our Victim Services at <http://ow.ly/KKQ850M7Ay1>

See insights and ads



17 likes, 1 comment

Denise Lenora
Thank you

Write a comment...

Coquitlam RCMP
Published by Hootsuite • December 4, 2022

Thank you to everyone who joined us today for our Community Event in Port Coquitlam. This was a great opportunity to engage with the public to discuss community safety concerns. For additional support services, please reach out to our Victim Services at <http://ow.ly/WktWS0LUFye>

See insights and ads

47 likes, 5 comments, 1 share

Leanne Firth-Klein
Wonderful to see the RCMP connecting with the community to provide support and information to the people of the Tri-Cities after the very concerning events that took place over the past week. Thank you to Mayor Richard Stewart for your attendance at b... See more

Diane Klein
Well Done!



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Coquitlam RCMP host community outreach event in response to Burquitlam shooting

Coquitlam RCMP are inviting the public to a community outreach event following a recent shooting near Foster Avenue and North Road in Coquitlam.


Diane Strandberg
Jul 10, 2023 5:45 PM



1 / 2 Coquitlam RCMP investigate a July 2 shooting in Burquitlam. | Diane Strandberg, Tri-City News file photo

After Action Report:

- Very low key, but fair turnout
- Questions about the investigation
- Program referrals
- Witness contact
- No media or political distractions
- Very positive feedback
- Incalculable side benefits



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Resident quotes from Coquitlam / Port Coquitlam:

“Wonderful to see the RCMP connecting with the community to provide support and information to the people of the Tri-Cities after the very concerning events that took place over the past week. Thank you to Mayor Richard Stewart for your attendance at b... See more.”

“It showed the police cared.”

“Thank you.”

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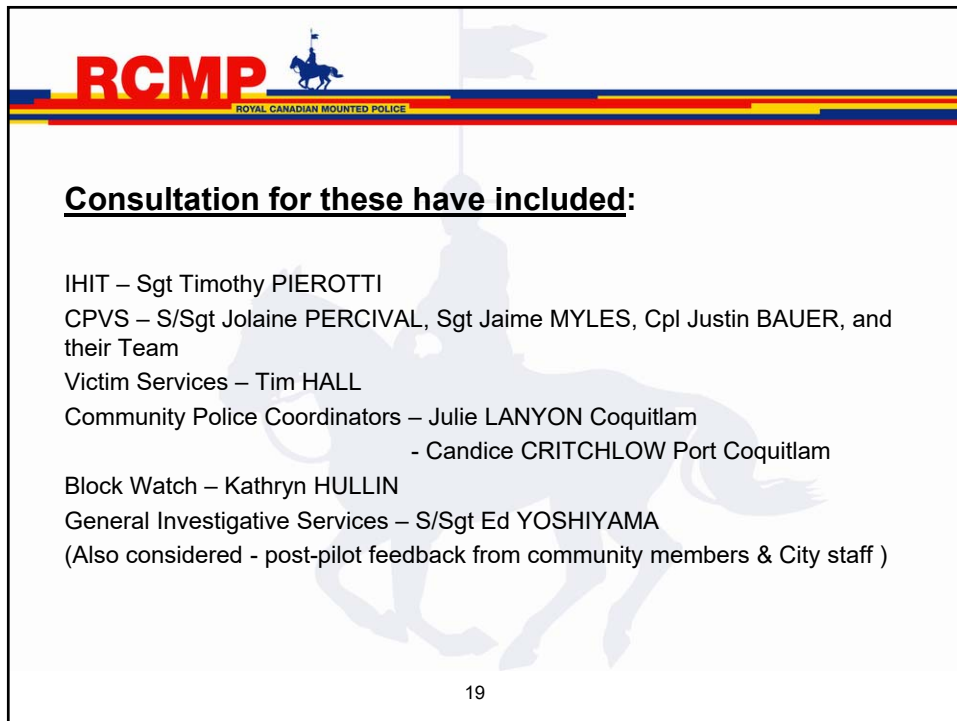



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Efficiency & accountability

- Established business rules = rapid deployment
- SPICE Ops Plan template
- One file for multiple SPICE deployments
- Keeping a record

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Questions:

Thank you!

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City of Coquitlam Fire/Rescue

Community Fire Risk Reduction Dashboard

Targeted Community Outreach

    
coquitlam.ca/



Coquitlam

Agenda

1. Community Fire Risk Reduction Dashboard
2. Coquitlam Fire Rescue Smoke Alarm Program
Targeted Community Outreach

Coquitlam Fire/Rescue



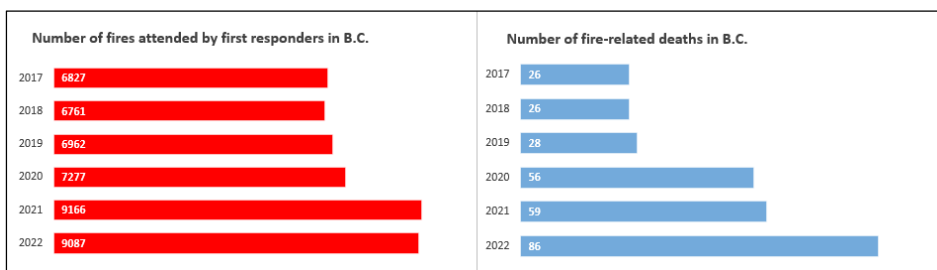
Coquitlam



Office of the
Fire Commissioner



- Background: OFC 2022 **Annual Report**: Fire statistics and trends
- Since 2017 increases in the number of fires attended and the number of fire related deaths.
- Causes: Smokers materials and kitchen fires in homes with **no working smoke alarms**.
- In 2022 45% of structure fires had **no working smoke alarms**.



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Office of the
Fire Commissioner



BC INJURY research and
prevention unit

THE COMMUNITY AGAINST
preventable
INJURIES

- *FireSafe Program: Ignite awareness, Extinguish Fires*

- Province-wide program to decrease fire injuries and deaths in B.C.
- Focused on smoke alarms education and the installation of smoke alarms.
- Social marketing campaign followed by the installing of smoke alarms in homes that have been identified as at risk.



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Community Fire Risk Reduction Dashboard



Office of the
Fire Commissioner



Statistics
Canada

Statistique
Canada

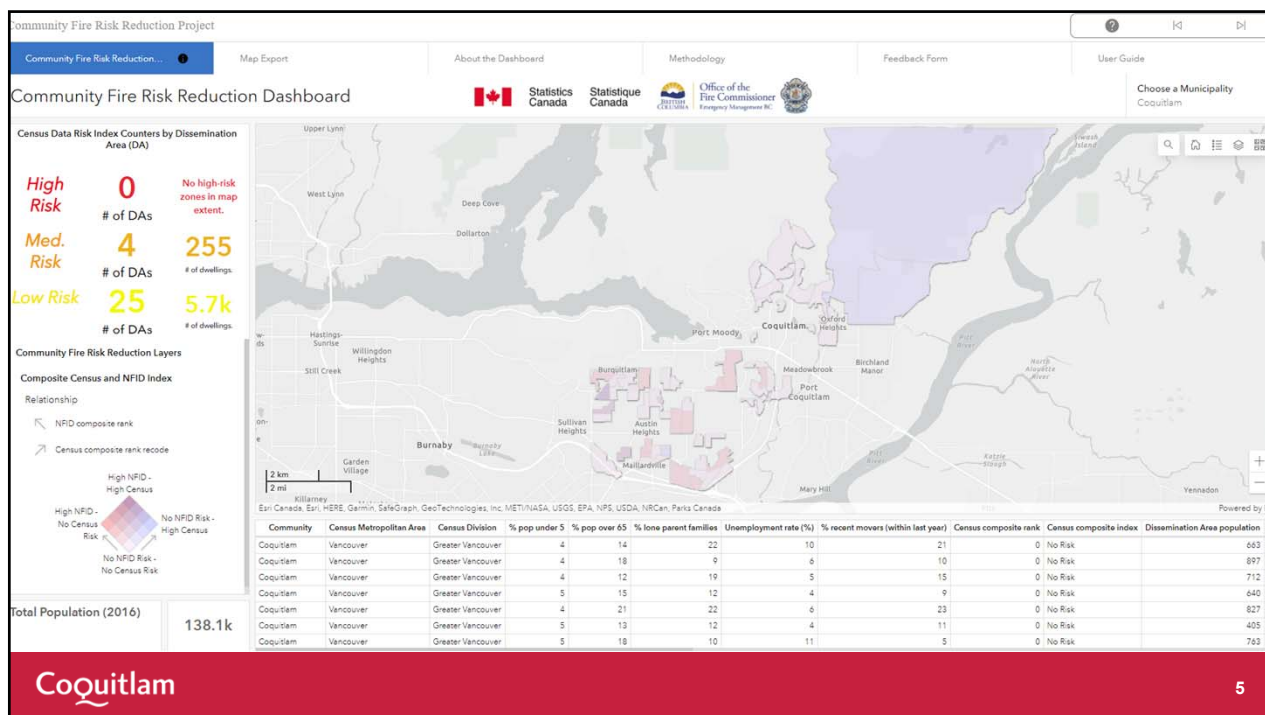
- The Community Fire Risk Reduction Dashboard Pilot Project Phase 1: includes the cities of **Coquitlam**, Surrey and Port Alberni.
- Identifying vulnerable populations in communities with high risk for fire incident rates, fatalities and injuries. and to provide education and environment modification with smoke detectors installed in their homes.
- Census High Risk Variables
 - pop under 5 and over 65
 - Lone parent families
 - Recent movers
 - Unemployment rate
- NFID Variables
 - Fire incident rate
 - Fire injury and casualty rate
 - Working smoke detectors



[Link: Community Fire Risk Reduction Project \(arcgis.com\)](https://arcgis.com)

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Coquitlam Fire Rescue Smoke Alarm Program

Targeted Community Outreach

Coquitlam Fire/Rescue



Smoke Alarm Safety at Home

Program Design
Oct-Dec 2023

Program Implementation
Jan-Dec 2024

Program Review and Evaluation
Dec 2024

Program evolution and renewal
2025-2030


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Coquitlam Fire Rescue Smoke Alarm Program

Corporate Communications:

- Social marketing campaign Spring 2024
- Press release/Information bulletins
- Fire department website
- Community Intake fillable forms
- Pub Ed material brochures/handouts
- QR codes links to web page and forms
- Legal waiver



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Coquitlam Fire Rescue Smoke Alarm Program

Community Outreach:

- Fire Prevention Public Education events
- Fire suppression crews-medical calls
- Junior Firefighter volunteers
- Door knocking campaign at risk DA's
- Chat Widgets



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Coquitlam Fire Rescue Smoke Alarm Program

- Partnerships/sponsorships/grants:
- Ongoing –OFC to fund smoke alarms

Coquitlam Fire/Rescue



Office of the
Fire Commissioner



BC INJURY research and
prevention unit

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preventable
INJURIES

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Coquitlam Fire Rescue Smoke Alarm Program

- Tracking – Fire Records Management System
- Number of contacts made and smoke detectors issued
- Review data periodically to determine successes and outcomes

Questions?

Bob Hieltjes

Assistant Chief Fire Prevention

604-927-6408

BHieltjes@coquitlam.ca

City of Coquitlam
Finance, Lands and Police

2023 Year-End Review and 2024 Work Planning

    
coquitlam.ca/

Coquitlam



Agenda

1. Committee Meetings' Summary
2. 2023 Work Plan Review
3. 2024 Work Plan



Coquitlam

Date	Topics
March 30	<ul style="list-style-type: none"> Committee Orientation & Mandate Review 2023 Work Plan Review and Approval Road and Traffic Safety
June 29	<ul style="list-style-type: none"> 2024-2027 Strategic Plan Renewal Community Wildfire Preparedness and 2023-24 Work Plan (UBCM Grant) Strategic Transportation Plan Update & Road Safety Strategy Introduction School Zone Safety Initiatives
September 28	<ul style="list-style-type: none"> Park Patrol Information Presentation Building Safer Communities Program – Program Overview
November 30	<ul style="list-style-type: none"> SPICE Event Overview Fire Risk Reduction Dashboard and Targeted Community Outreach 2023 Year-End Review and 2024 Work Plan discussion



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2023 Work Plan Review	WORK PLAN ITEMS	DEPARTMENT AND/OR PRESENTER(S)	COMMENT (Initiated by, Priority A, B, C)
	Road & Traffic Safety	RCMP	Staff
	<ul style="list-style-type: none"> Road Safety Strategy HIVE/HAZE Programs 		
	Community Wildfire Preparedness and 2023-24 work plan	Fire	Staff
	Business Safety & Crime Prevention Initiatives	Economic Development & RCMP	Staff
	School Zone Safety Initiatives	Bylaw Enforcement	Staff
	HEROS Community Emergency Preparedness Volunteer Program Refresh	Risk and Emergency Management	Staff
	Building Safer Communities Fund – Program Overview	Finance, Lands and Police	Staff
	Community Policing Update	RCMP	Staff
	Fire Risk Reduction Dashboard and Targeted Community Outreach	Fire	Staff
	Park Patrol Information Presentation	Bylaw Enforcement	Staff

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2023 Review

- How did you find the material presented to the Committee so far? Was it topical? Appropriate? What you expected?
- What would enhance your ability to provide meaningful feedback?
- Is there anything else regarding your experience this past year that you would like to provide feedback on?



2024 Work Plan

- This is your opportunity to identify potential items for the draft 2024 work plan
- Rollover of pending items in 2023
- What general topics should be considered as priorities in 2023?

Thank You

