

## COMMUNITY SAFETY ADVISORY COMMITTEE

DATE: Thursday, September 26, 2024

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

### CALL TO ORDER

### ADOPTION OF MINUTES

**1. Minutes of the Community Safety Advisory Committee Meeting held on Thursday, June 27, 2024**

*Recommendation:*

That the Minutes of the Community Safety Advisory Committee Meeting held on Thursday, June 27, 2024 be approved.

### NEW BUSINESS

- 2. Hazard, Risk, and Vulnerability Analysis Workshop (Presentation by Nicole Kimmitt, Manager Risk and Emergency Programs)**  
7:05 – 7:35 p.m. (20 minutes)
- 3. RCMP Auxiliary Program (Presentation by Chris Heimsoth, Community Policing Supervisor)**  
7:35 – 7:55 p.m. (20 minutes)
- 4. Animal Care and Control Overview (Presentation by Sarah Bull, Bylaw, Licensing, and Animal Control Supervisor)**  
7:55 – 8:15 p.m. (20 minutes)
- 5. Alternative Dispute Resolution Pilot Program (Presentation by Sarah Bird, Manager Bylaw Enforcement Operations)**  
8:15 – 8:35 p.m. (20 minutes)
- 6. 2024 Volunteer Recognition Event Update (Introductory Comments by the Committee Clerk)**  
8:35 – 8:40 p.m. (5 minutes)
- 7. Committee Members' Roundtable / Emerging Issues (Standing Agenda Item)**  
8:40 – 9:00 p.m. (20 minutes)



**OTHER BUSINESS**

**NEXT MEETING DATE - Thursday, November 28, 2024**

**ADJOURNMENT**



Coquitlam

# AUXILIARY PROGRAM



## RCMP-GRC



ROYAL CANADIAN MOUNTED POLICE • GENDARMERIE ROYALE DU CANADA

### RCMP Auxiliary Program

- The Auxiliary Program is comprised of uniformed but unarmed RCMP Volunteers who serve as sworn Peace Officers by supporting the staff and regular members of the Coquitlam RCMP in the community.
- These highly trained and dedicated Volunteers contribute to making their communities safer through a level of commitment and training that is among the most intensive Volunteer programs run by the RCMP.
- The program is divided in 3 tiers, with all Auxiliaries in BC being trained to Tier 3.

### Program History

- This program has been Launched as of April 3, 2024.
- This program replaces the old Auxiliary Constable program that had operated from 1963 and was officially closed in BC on August 1, 2023.

### Current Status of Program

- The Application Portal for the Coquitlam Detachment Auxiliary program was launched on April 5.
- We currently have approximately 20 applicants in process.



# Minimum Requirements

To be considered as an RCMP Auxiliary, a candidate must be:

- Minimum 19 years of age;
- Maximum 60 years of age;
- Proficient in English;
- Canadian Citizen or Permanent Resident (5 years in Canada);
- Have successfully completed high school or attained equivalent work-related experience;
- Able to obtain RCMP reliability status security clearance;
- Possess a valid Class 5 BC driver's license;
- Have no business or employment that may cause a conflict of interest.



Tier Level	Activity	Supervision requirements
Tier 1 Uniform: Grey Polo, Blue trousers	Watch Programs, Public Education (Presentations on topics such as Fraud or school talks), Parade and public ceremony participation & Community events	Auxiliary Coordinator or member direction
Tier 2 Uniform: Grey Duty shirt w/Auxiliary patches and Blue trousers	All Tier 1 activities as well as Non-enforcement patrols, Access & Traffic control, Disaster assistance.	Regular Member under close supervision
Tier 3 Uniform: Same as above	Accompany Regular Members on Patrol and non-violent crime calls, Check stops & scene security.	Regular Member in direct one on one supervision

- Auxiliary activities are not to replace police services provided by regular members.

Uniform and Training costs will be covered by Province through E-Division, not by Detachment or City.





## Security clearance

- All Auxiliaries are required to Pass Enhanced Reliability Screening through DSS. This Security clearance process has a current estimate of 8-12 months.
- This clearance is needed to be completed before proceeding to training.



## Training

- The Training requirements are a combination of in-person training and training through the online RCMP portal.
- Volunteers will go through roughly 400 hours of training in Troops of 8-20 with both online training and in-person training being done together.



## ACTIVE SERVICE DATE

- The current timeline for our program to have active Auxiliaries is dependant on Security clearance timelines, with completed training and working in the community to hopefully begin in the late spring or Summer of 2025



Royal Canadian Mounted Police / Gendarmerie royale du Canada

Point of Contact: [Coquitlam\\_Auxiliary@rcmp-grc.gc.ca](mailto:Coquitlam_Auxiliary@rcmp-grc.gc.ca)  
Chris Heimsoth | Community Policing Supervisor

# Questions?





## Frequently Asked Questions

### **Do you receive a salary for your time in the Auxiliary Program?**

Auxiliaries are unpaid volunteers who commit a minimum of 180 hours annually to the program.

### **Why volunteer as an Auxiliary?**

The answer varies from Auxiliary to Auxiliary, but generally it is a strong desire to serve the community and to make a difference. The program provides a great opportunity to build life experience, assist with personal growth and professional development, and is extremely rewarding.

Auxiliaries choose to volunteer their time by policing the community, to make it a safer place for all families and citizens. They are often considered the 'Ultimate Volunteer'.



City of Coquitlam

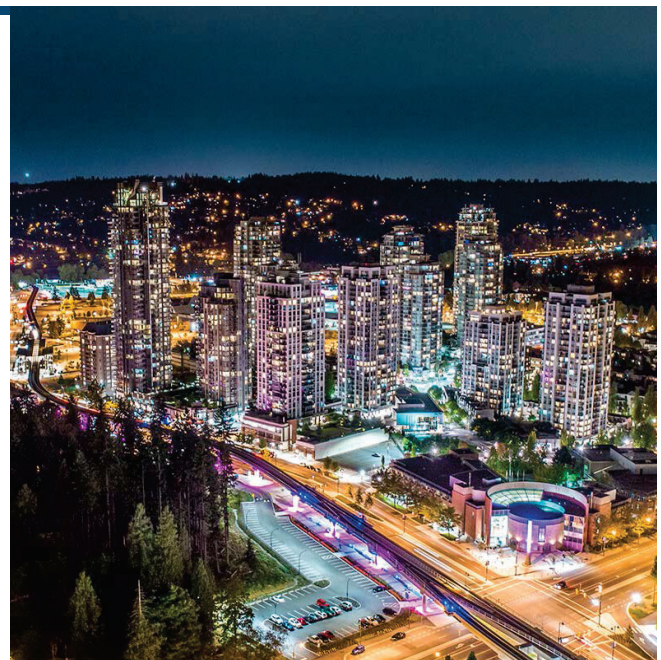
# Animal Care and Control

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## Agenda

1. What is animal care and control?
2. How is animal care and control achieved through the City's continuum of compliance?
3. How does animal care and control benefit community safety?



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# Animal Care and Control

- City's responsibility to promote community safety in terms of companion animal behaviour and reliable ownership
- Bylaw outlines animal care and control regulations
  - Animal welfare
  - Owner responsibilities
  - Dog control and handling in public spaces



The Animal Care and Control Bylaw is one tool we use along our **continuum of compliance**

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# Continuum of Compliance





## Proactive Education & Voluntary Compliance

- Social media
- Park Patrols
- In-person education events
  
- Focus is primarily responsible dog ownership when accessing public spaces
  
- Overall goal is to encourage people to follow rules designed to keep both dogs and the public safe



## Complaint Response & Facilitated Compliance

- Complaint response process helps people come into compliance
  
- Focus is on resolving problematic behaviour through facilitated change
  - Dog licence requirements and ID recommendations
  - Leash requirements and options
  - Property securement and maintenance
  - Dog training recommendations
  - Welfare considerations and improvements
  - Behaviour management and veterinary interventions
  - Prevention options to minimize risks



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# Enforcement

Most consequential step in the continuum of compliance –

Used for most extreme cases of animal-related risk of harm to the public or serious animal welfare concerns:

- Fines
- Impoundment of stray pets
- Aggressive & Vicious dog designations
- Powers of seizure for Dangerous dogs

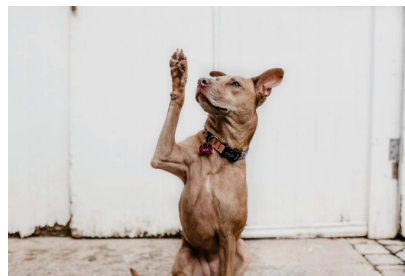


Enforcement actions are used when efforts of proactive education and facilitated compliance are not adequate to ensure public safety or to change behaviours

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## Question:

What could we be **doing more of or differently** to **improve proactive education** and **voluntary compliance** with the **Animal Care and Control Bylaw** ?





Thank you for listening!

# Do you have any questions?

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## Bylaw, Licensing and Animal Services Division

**Sarah Bull** – Bylaw, Licensing & Animal Services Supervisor  
[sbull@coquitlam.ca](mailto:sbull@coquitlam.ca)

**Sarah Bird** – Bylaw Enforcement Operations Manager  
[sbird@coquitlam.ca](mailto:sbird@coquitlam.ca)

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# Alternate Dispute Resolution

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## Agenda

1. What is alternate dispute resolution?
2. How does it work?
3. Could Coquitlam benefit from ADR?



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# Alternate Dispute Resolution

Alternate Dispute Resolution (ADR):

- Process to resolve conflicts without litigation
  - Includes arbitration, negotiation, and mediation

Mediation is the preferred model of ADR

Benefits:

- Less formal
- Uses a 3<sup>rd</sup> party to mediate
- Seeks to maintain relationship between the feuding parties

## How does it work?

- Staff identify complaints for possible referral
- Involved parties will be approached and, if accepted, referred to 3<sup>rd</sup> party mediator
- City will step away until mediation process comes to a resolution
- Resolution then carried out

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# Could Coquitlam Benefit from ADR?

Bylaw Enforcement receives 5,000 + complaints from the public

Some of these complaints (~5%) are vexatious in nature, often the result of neighbor disagreement

- Often not bylaw related but personal
- Can fuel further complaints

ADR could benefit Coquitlam by:

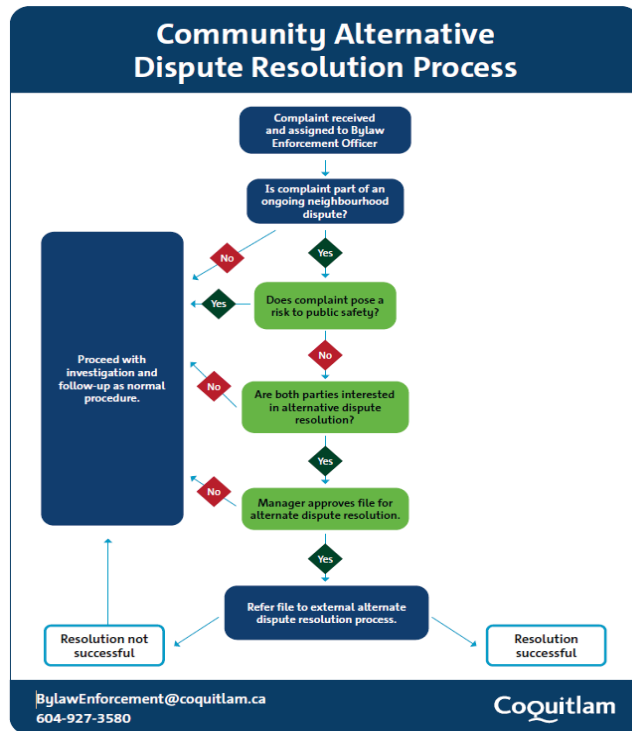
- Getting to the root cause of the disagreement
- Preventing further file generation

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## Coquitlam ADR Pilot Program

- Coquitlam is conducting a 1-year Pilot Program for ADR
- Referrals to ADR can be made:
  - Before a new investigation has started
  - Before bylaw violations have been identified/acted upon
  - In parallel with an investigation

Staff will collect data for 1 year to determine program effectiveness



# Frequently Asked Questions:

## Who is the Mediator?

- Communities Embracing Restorative Action (CERA) Society

## Do participants pay?

- Participation in the mediation process is free

## Is participation required?

- Participation is voluntary.
- If referral is unsuccessful, staff will continue with the bylaw complaint investigation



Thank you for listening!

# Do you have any questions?

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