

UNIVERSAL ACCESS-ABILITY ADVISORY COMMITTEE

Please note that this meeting is scnt free

DATE: Tuesday, November 7, 2023

TIME: 7:00 p.m. to 9:00 p.m.

PLACE: Council Committee Room, Coquitlam City Hall

CALL TO ORDER

ADOPTION OF MINUTES

1. **Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, September 5, 2023**

Recommendation:

That the Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, September 5, 2023 be approved.

NEW BUSINESS

2. **Update on Accessibility Initiatives (Presentation by the Manager Equity, Diversity & Inclusion)**
7:05 – 7:20 p.m. (15 minutes)
3. **Climate Action Plan Engagement (Presentation by the Environmental Sustainability Manager and Climate and Energy Manager)**
7:20 – 8:05 p.m. (45 minutes)
4. **UAAC Working Group Updates (Discussion Led by the Transportation Planning Specialist)**
8:05 – 8:15 p.m. (10 minutes)
 - Biennial Education Event
5. **Transportation and Other Department Updates – Standing Agenda Item (Presentation by the Transportation Planning Manager)**
8:15 – 8:25 p.m. (10 minutes)
6. **2023 Year-End Review/Identify Potential Items for the Draft 2024 Work Plan (Presentation and Discussion Led by the Transportation Planning Specialist)**
8:25 – 8:45 p.m. (20 minutes)



Agenda – Regular Committee Meeting
Universal Access-Ability Advisory Committee
Tuesday, November 7, 2023

7. Committee Members’ Roundtable / Emerging Accessibility Issues (Standing Agenda Item)

** Opportunity for Committee members to share emerging universal accessibility issues/updates from their communities*

8:45 – 9:00 p.m. (15 minutes)

OTHER BUSINESS

NEXT MEETING DATE – TBD (2024)

ADJOURNMENT

UNIVERSAL ACCESS-ABILITY ADVISORY COMMITTEE
Tuesday, September 5, 2023

A Regular Meeting of the Universal Access-Ability Advisory Committee convened on Tuesday, September 5, 2023 at 7:01 p.m. in the Council Committee Room, City Hall, 3000 Guildford Way, Coquitlam, BC, with the following persons present:

COMMITTEE MEMBERS: Councillor Teri Towner, Chair
Councillor Matt Djonlic, Vice Chair
Julianne Cressman, Citizen Representative
Dana Ebtakar, Citizen Representative
Paul Jarvie, Citizen Representative
Alex Kwan, Citizen Representative
Benjamin Perry, Citizen Representative
Georgette Reyes, Citizen Representative
Pat Roy, Canadian Council of the Blind BC-Yukon Division
(arrived at 7:03 p.m.)
Pete Stone, Community Ventures Society
Ross Renaud, SHARE Family and Community Services
Susan Williamson, Tri-Cities Seniors' Action Society

REGRETS: Heather Lawson, Citizen Representative

STAFF: Manisha Dutta, Manager Equity, Diversity and Inclusion
Ted Uhrich, Manager Parks and Facility Planning
Thomas Thivener, Transportation Planning Manager
Glen Chua, Transportation Planning Specialist
Karen Moola, Planner 2
Caley Amundsen, Committee Clerk

CALL TO ORDER

The Chair provided an Indigenous territorial land acknowledgment.

ADOPTION OF MINUTES

1. Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, June 6, 2023

The Minutes of the Universal Access-Ability Advisory Committee Meeting held on Tuesday, June 6, 2023 were approved.

Pat Roy arrived to the meeting at this time (7:03 p.m.).

NEW BUSINESS

2. Accessible British Columbia Act Update and Next Steps

The Manager Equity, Diversity and Inclusion provided the Committee with a presentation entitled “City of Coquitlam - Accessible BC Act Update” that covered the following topics:

- Background of *Accessible British Columbia Act* (hereon “the Act”) and its legislative requirements for municipalities
- Statistics regarding BC residents who live with a disability
- The City’s key Equity, Diversity and Inclusion (EDI) actions for 2023
- The City’s new accessibility webpage at [Coquitlam.ca/EnhancingAccessibility](https://coquitlam.ca/EnhancingAccessibility)
- The City’s Accessibility Plan, timeline, focus on inclusion, adaptability, diversity and collaboration, positive community impacts and its future

Discussion ensued relative to the following:

- Whether Committee members should direct community member feedback regarding accessibility to the new accessibility webpage
- Accessibility barriers that prevent residents from providing feedback
- The Rick Hansen Foundation B.C. Grants Program and whether any City facilities have been given the Foundation’s “Accessibility Certified Gold” designation for being accessible
- Appreciation for the City’s efforts to improve accessibility
- Timeline for prioritizing employment opportunities for individuals with diverse abilities as part of the Accessibility Plan

3. Accessible Housing in Coquitlam

The Planner 2 provided the Committee with a presentation entitled “Accessible Housing in Coquitlam” that covered the following topics:

- Background regarding affordable and accessible housing in Coquitlam
- The City’s Housing Affordability Strategy, including its scope and objectives
- City efforts to encourage development of inclusive and affordable housing, including recently completed and under construction affordable and accessible units
- The necessity for affordable and accessible housing in Coquitlam
- BC Housing’s Housing Registry Waitlist statistics and increase in aging population driving demand for accessible housing
- Definition of market rental, below market rental and non-market rental housing units
- Market forces and their impact on development projects
- Coquitlam’s accessible and adaptable housing requirements, incentives and design standards for developers compared to local municipalities
- The BC Building Code (hereon “the Code”), forthcoming Provincial legislation and its impact on accessible housing requirements
- Universal Design versus Accessible Housing approach
- Opportunities to review City policies, regulations and programs to better support residents with disabilities

Discussion ensued relative to the following:

- Definition of accessible and adaptable housing
- Universal Design compared to “wheelchair accessible” units
- The size of accessible and adaptable units and concern that unit size is affected by the need for higher density
- Coquitlam’s accessibility standards being based on the Code and whether the City has standards in addition to the Code
- The need for diverse housing units, including family-friendly units
- The desire for the City to track data on the number of new accessible and adaptable rental units in Coquitlam
- General timeline for building new developments and rental units
- The changing landscape regarding affordable housing
- Whether there are additional costs for converting adaptable units into accessible units
- The City’s efforts to house residents who live with intellectual disabilities
- Universal Design being a possible solution to house residents living with a variety of disabilities
- The lack of developer partnerships with disability advocates hindering the creation of new accessible units
- The necessity of lobbying higher levels of government for improvements in accessible housing
- The issue of building accessible units in neighbourhoods with higher costs of living and whether the City coordinates with developers to build units in areas with a lower cost of living

4. Northeast Community Centre

The Manager Parks and Facility Planning provided the Committee with a presentation entitled “Northeast Community Centre Design Staging” that covered the following topics:

- Overview of the Northeast Community Centre (NECC), including design and construction timelines and integration with future Burke Village Park on Burke Mountain
- The NECC’s proposed amenities, including swimming pools, multipurpose rooms, weight room, fitness studio, double gymnasium, community kitchen, library, outdoor activity space and social hubs
- The desire for Committee and community feedback in the NECC’s design process

Discussion ensued relative to the following:

- The importance of having easily readable signs for visually impaired persons
- The NECC’s parking lot design and access points for residents living with disabilities
- The necessity for accessible youth programs and social gathering spaces in Coquitlam
- The possibility of the City collaborating with youth outreach workers to increase youth participation
- The possibility of the City partnering with School District No. 43 (SD43) to provide swim program opportunities for youth living with intellectual disabilities during school hours
- The desire for additional amenities and features, including accessible exercise equipment in fitness facilities, micromobility device parking, quiet spaces for sensory sensitive individuals, gender-neutral change rooms in aquatic area, use of natural

lighting, dedicated electric vehicle (EV) charging stations and covered outdoor spaces to provide shade during summer months

- The importance of collaborating with TransLink to install bus stops near the NECC
- The Rick Hansen Foundation Accessibility Certification (RHFAC) program
- Whether there are any guidelines or standards for aquatic areas to consider sensory sensitive individuals

5. UAAC Working Group Updates

The Transportation Planning Specialist provided introductory comments regarding the UAAC Working Groups that covered the following topics:

- 2023 Canada Day event
- Working Group expenses needing to be pre-approved by staff in advance
- Welcome to Coquitlam event not being held this year due to staffing challenges
- Biennial Education Event and potentially holding this event simultaneously with the AccessAbility Week from May 25 to June 1, 2024

Discussion ensued relative to the following:

- The desire for next year's Canada Day event to include temporary parking passes in addition to all day passes to facilitate pick-up of the UAAC Booth's items
- The lack of shaded spaces at Canada Day event
- Concerns regarding and possible solutions to keep pathways clear and accessible at events with large crowds and measures implemented by other municipalities
- The desire for City events to have longer lead-times and more staff communication regarding approval process for Working Group purchases and planning activities
- The desire for more volunteers at summer events to ensure shifts are shorter on hot days
- Agreement to hold next Biennial Education event during 2024 AccessAbility Week

The Chair, on behalf of the City and Council, thanked the Committee members who volunteered at the 2023 Access Awareness Day and Canada Day events earlier this year.

6. Transportation and Other Department Updates

The Transportation Planning Manager provided the Committee with a presentation entitled "Transportation, TransLink and Other Department Updates" that covered the following topics:

- The City's E-Mobility and E-Scooter Pilot Program (hereon "the Program")
- The Program's operating area map, shared micromobility trip usage data and trip origin data
- Types of shared micromobility parking across City Centre
- Possibility of future collaboration with the City of Port Moody to extend the Program's operational boundaries into their jurisdiction
- Micromobility operators offering discounts for low-income residents
- Tendency for micromobility incidents to occur during first couple of trips, speed limits for micromobility devices, and potential education and trial sessions that the City can offer for the devices

Discussion ensued relative to the following:

- Concern regarding e-bikes being parked on sidewalks along Lougheed Highway
- Potentially reducing access to certain areas in the City for micromobility devices
- The possibility of micromobility device users employing visual warning signals in addition to an audible bell
- Whether the City is tracking data on accidents between micromobility users and pedestrians
- Possible solutions to prevent unauthorized usage and storage of micromobility devices on private property
- Contact information to report micromobility infractions and concerns (i.e. Coquitlam.ca/E-Scooter)
- The possibility of implementing a strike system for residents who improperly park micromobility devices
- The desire for micromobility operators to advertise their discounts for low-income residents
- Whether private properties can be “geo-fenced” out of the Program so micromobility devices will not function on their property

7. Committee Members’ Roundtable / Emerging Accessibility Issues

The Chair invited the Committee members to share emerging accessibility issues in the community.

There were no comments from the Committee.

OTHER BUSINESS

NEXT MEETING DATE – Tuesday, November 7, 2023

ADJOURNMENT

The meeting adjourned at 9:04 p.m.

MINUTES CERTIFIED CORRECT:

Teri Towner, Chair

Caley Amundsen, Committee Clerk



Agenda

- Provide the UAAC an update on:
 - Internal organizational accessibility enhancements enabled through the EDI Work Plan
 - The *BC Accessibility Grant* which is administered through the Rick Hansen Foundation

Key Internal Updates

Removing Barriers in Technology and Communications

- Microsoft Teams Enhancements
- New official City Font (BC Sans)
- Use of Alternative Text on external communications

Expanding Partnerships:

- President's Group of Accessible Employers
- Tri-Cities Local Immigration Partnership



Coquitlam

3

BC Accessibility Grant Update

- Upgrades at Poirier Sport & Leisure Complex, Dogwood Pavilion, and Town Centre Park Community centre
- Upgrades have included:
 - Installation of automatic/accessible door openers at all sites
 - Colour contrasting decals on window glazing at all sites
 - Installation of an accessible lift at Mike Butler Room at Dogwood Pavilion
 - Installation of wheelchair-accessible sinks and work stations TCPCC



Coquitlam

4

Advancing Culture of Accessibility

- Hearing Loops installed at:
 - City Hall Council Chambers
 - Maillardville Community Centre
- Virtual Tours of City Centre Aquatic Complex and Poirier Sport and Leisure Complex
- Accessibility Training for technical and general staff



Coquitlam

5

Positive Community Impacts

- Continuing to prioritize accessibility in service of our diverse and growing community
- Opportunity to initiate/formalize key work through Accessibility Plan development next year



Coquitlam

6

Thank you!

Manisha Dutta
Manager Equity, Diversity, Inclusion | Corporate Services

mdutta@coquitlam.ca


coquitlam.ca/EDI

Coquitlam





Today

- Why We Need a Climate Action Plan
- Priority Areas
- Discussion
- Next Steps



Meet the Team!



Caresse Selk
Manager, Environment



Laura Sampliner
Environmental Sustainability
Manager



Karin Johnson
Sustainability Programs Specialist



Laura Beattie
Sustainability Programs Specialist



Ryan Voon
Climate & Energy Manager

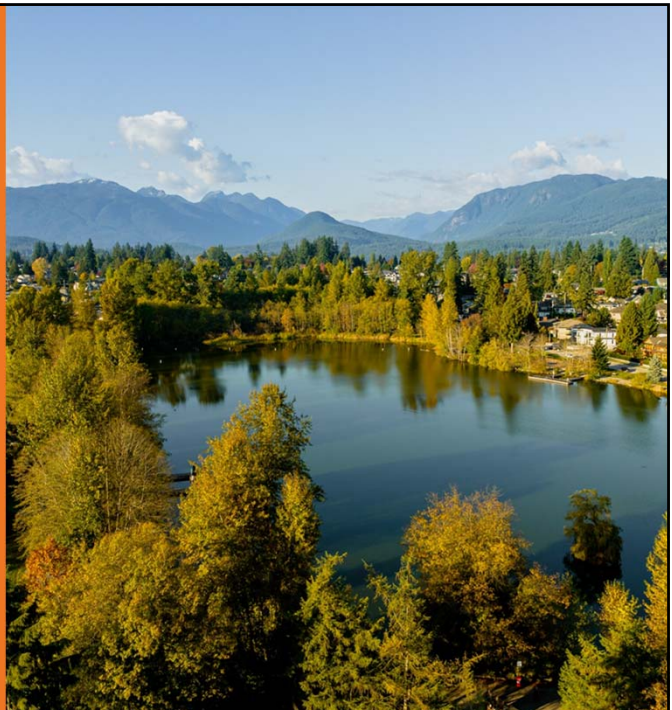
Coquitlam

2

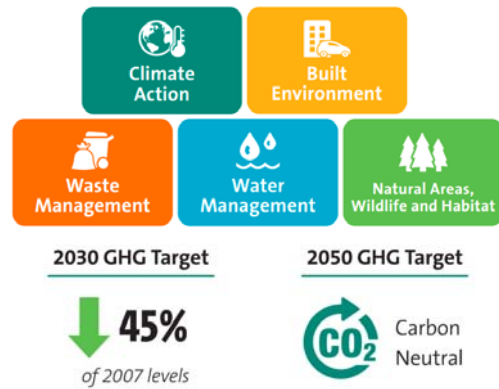
Why Do We Need a Climate Action Plan?



Coquitlam



Environmental Sustainability Plan

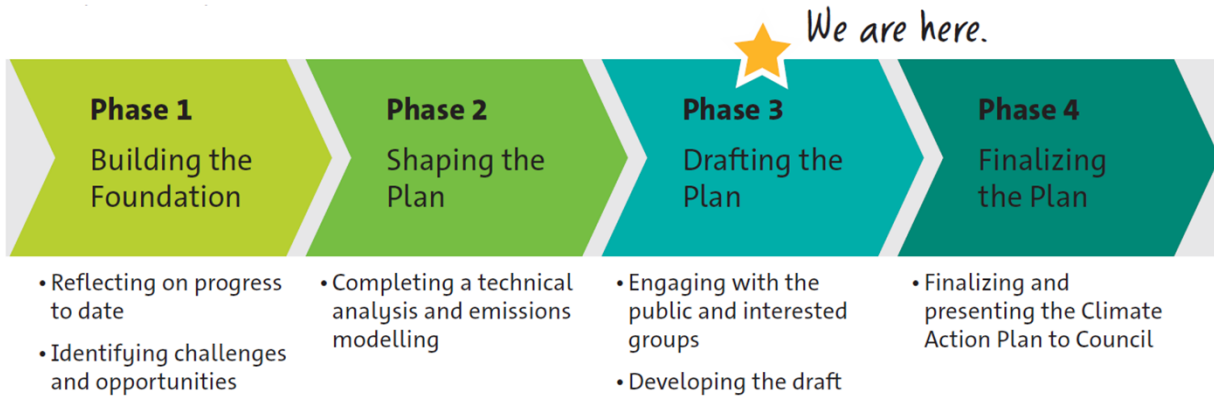


Why Coquitlam needs a Climate Action Plan

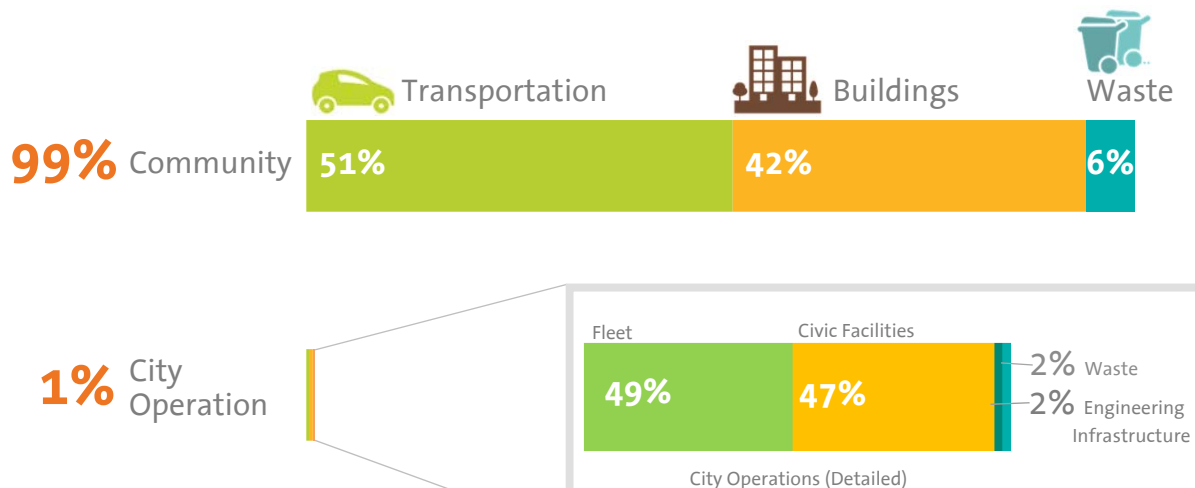
- We're experiencing the impacts of climate change
- Our community is growing
- A plan will help us reach our targets
- Access to opportunities (e.g., funding, partnerships, new technology)
- Other positive outcomes!
- We're part of the global community



Climate Action Plan Timeline



Coquitlam's Carbon Pollution



Priority Areas



Coquitlam

Priority Areas



How we build



How we consume



How we move



How we steward

Coquitlam



How we build

- Includes all **homes and buildings** in a community
- Most carbon pollution in this area comes from the **use of fossil fuels** (e.g., natural gas)
- Reducing carbon pollution means **switching from fossil fuels** (e.g., natural gas) to **low carbon energy** (e.g., electric) and **adopting energy efficient behaviours**



Coquitlam

10



How we move

- Includes **all of the ways we get around**
- Most carbon pollution in this area comes from **the combustion of fossil fuels** (e.g., gasoline and diesel)
- Reducing carbon pollution means switching away from fossil fuel-burning vehicles to **zero-emissions vehicles and other forms of transportation**



Coquitlam

11



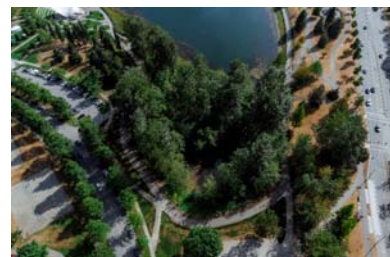
How we consume

- Includes **all the products we buy and the waste** that comes from it
- Most carbon pollution in this area comes from the **collection and disposal of waste** in landfills
- Reducing carbon pollution means making sure that goods and materials are **produced and reused in a circular manner** that reduces and avoids waste



How we steward

- Includes **ecosystems and green spaces**
- These systems **support biodiversity, enhance air and water quality**, and provide **recreational opportunities**
- It is important to **steward** the land, prioritizing **conservation and restoration** efforts



We Want to Hear From You

Your feedback is valuable!

- Helps us to better understand what challenges you face and what inspires you to take action
- Contributes to more meaningful actions that reflect your needs and priorities

How will it be used?

- Summarized and shared publicly with Council in a *What We Heard* Report
- Used by City staff to develop specific deliverables and actionable items




Discussion

Next Steps

- **Community Engagement**
 - Survey
 - Pop-up events
 - Online information sessions
 - Conversations with key groups
- **Drafting the plan**



     | coquitlam.ca/ClimateAction

Coquitlam

16



Thank you!

EnviroPlan@Coquitlam.ca

    
coquitlam.ca

Coquitlam



Transportation, TransLink and Other Department Updates

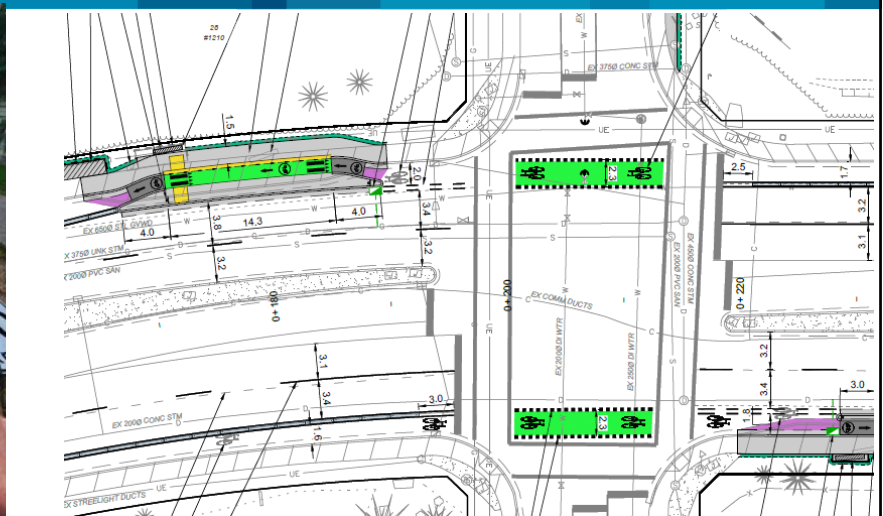
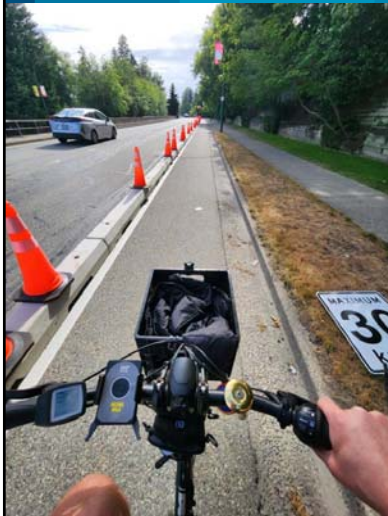




 | City of Coquitlam Universal Access-Ability Advisory Committee
 November 7, 2023
 CEDMS #5033657

Coquitlam

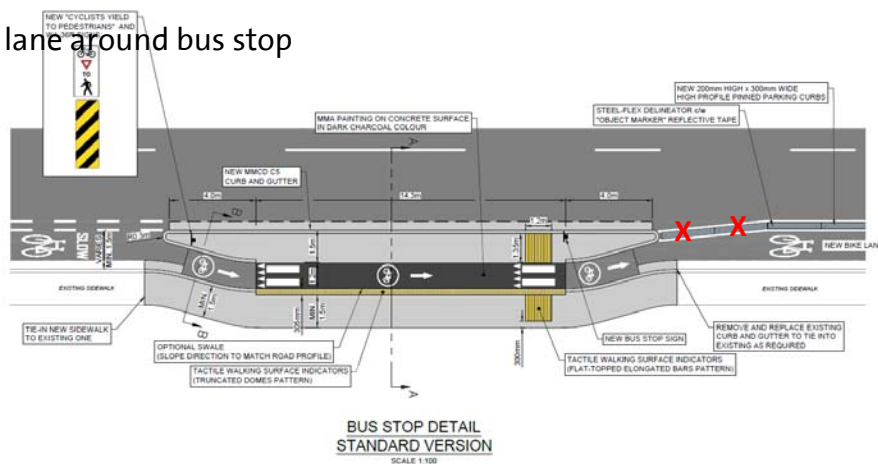
Guildford Greenway Phase 1: Bus Stops



Coquitlam

Guildford Greenway Phase 1: Bus Stops

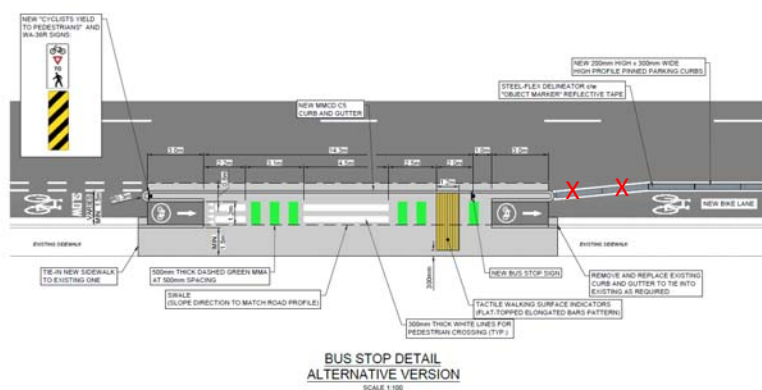
Bus Stop - Type 1: Bike lane around bus stop



Coquitlam

Guildford Way Greenway Micromobility Project

Bus Stop - Type 2: Shared Space



Coquitlam

Guildford Greenway: Phasing

Phase 1 (2023) – Quick Build

Port Moody border to Johnson St.

Phase 2 (2024) - Rebuild

Johnson St. to Pinetree Way

Phase 3 (Future) - TBD

Pinetree Way to Coquitlam River Park



Coquitlam

Guildford Greenway: Next Steps

Phase 1 Remaining steps:

- Install pavement markings
- Collect feedback

Phase 2 Design:

- Review and improve designs
- Translink updating their bus stop guidance

Questions?

Coquitlam

6

Shared Micromobility Pilot

- RFP issued in March 2023
- Award in May 2023 to Lime and Neuron
- Operations launched June 29
- E-scooters subject to Provincial Pilot
- Year-round operations within City Centre

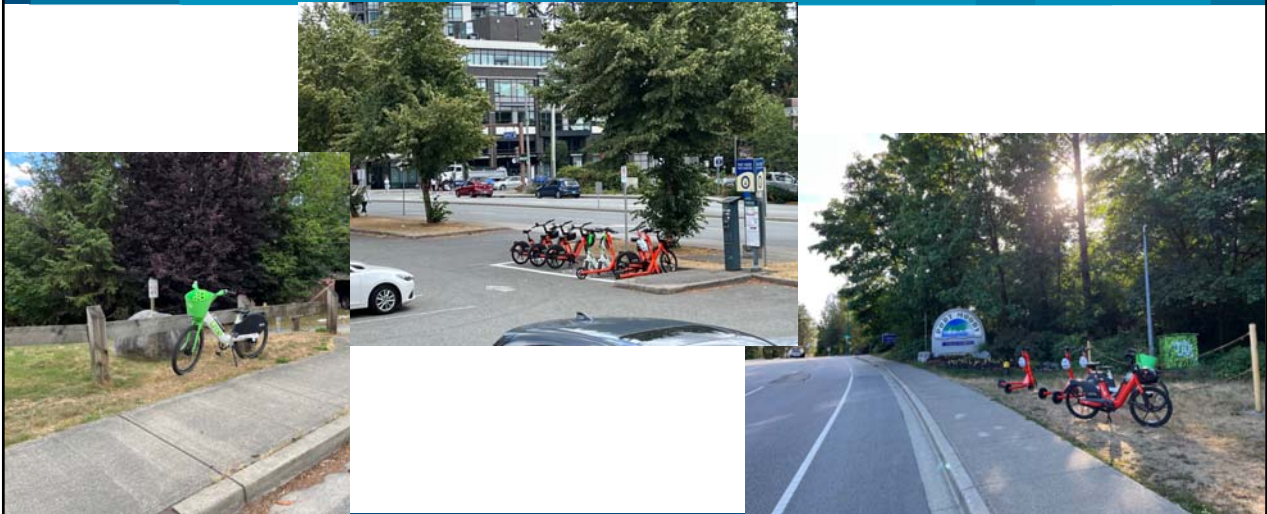


Shared Micromobility Pilot: Fleet

	E-bikes	E-scooters	Total
Aug 30, 2023	43	336	379
Oct 31, 2023	40	222	262



Shared Micromobility Pilot: Parking



Coquitlam

9

Shared Micromobility Pilot: Parking

Preferred Parking Pins



Coquitlam

10

Shared Micromobility Pilot: Parking

Stations



Coquitlam

11

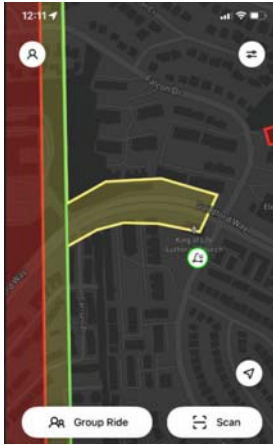
Shared Micromobility Pilot: Monitoring



Coquitlam

12

Shared Micromobility Pilot: Adjustments



Coquitlam

13

Shared Micromobility Pilot: Monitoring



Coquitlam

14

Shared Micromobility Pilot: Improvements



Coquitlam

15

Shared Micromobility Pilot: Education

- 4 workshops held so far
- Residents receive training & test rides



Coquitlam

16

Shared Micromobility Pilot: Education

Instagram Reel Video

- Highlights safety, rules and etiquette of riding and parking
- 3000+ plays
- Over 100 interactions (likes, comments, shares, saves)

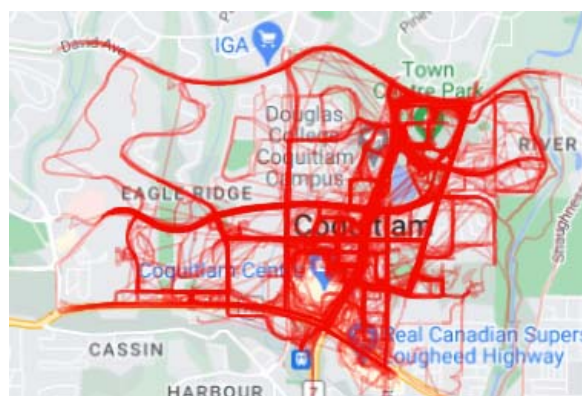
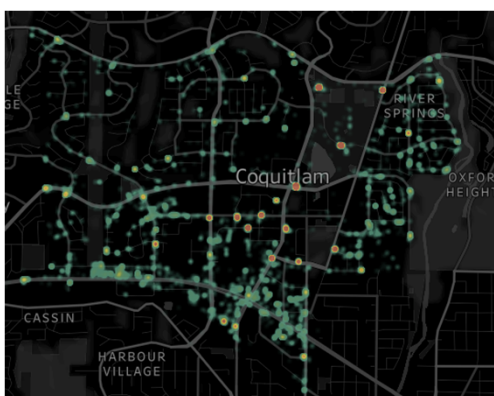


Coquitlam

17

Shared Micromobility Pilot: Trip Origin Data

- August 2023 data



Coquitlam

18

Shared Micromobility Pilot: Trip Data

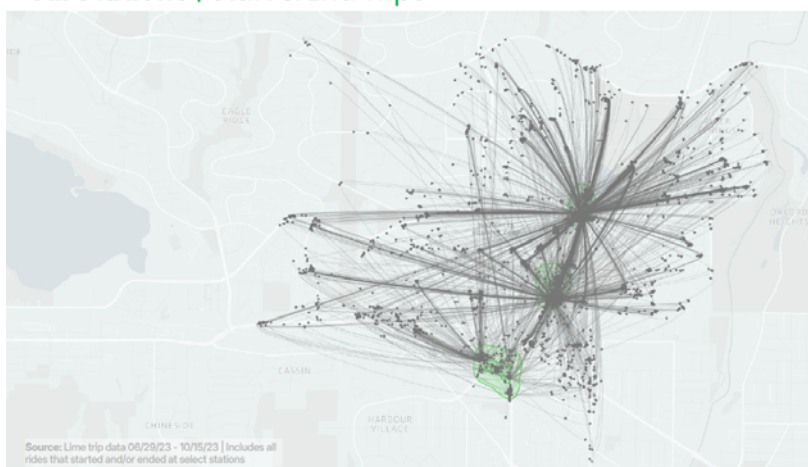
- **~50k total trips** (as of Oct 31)
 - Average 550 daily trips (Jun 29 - Aug 31)
 - Average 240 daily trips (Sep 1 - Oct 31)
- Neuron and Lime data:
 - **30% of trips started or began at Sky Train Stations**



Shared Micromobility Pilot: Trip Origin Data


- Lime data:
 - Sky Train Stations are a major destination
 - 30% of trips happening from 9pm to 2am

All Stations | Start & End Trips








Thanks

Any questions?



UAAC 2023 Year-End Review & 2024 Work Planning





 | City of Coquitlam Universal Access-Ability Advisory Committee
 November 7, 2023
 CEDMS #5033509

Coquitlam

2023 Year-End Review

Date	Topics
Apr 4	<ul style="list-style-type: none"> • Orientation and Work Plan Review
Jun 6	<ul style="list-style-type: none"> • Equity, Diversity and Inclusion Updates - Including Accessibility Initiatives for Older Adult Population (50+) • 2024 – 2027 Strategic Plan Renewal

2023 Year-End Review

Date	Topics
Sep 5	<ul style="list-style-type: none"> • Accessible British Columbia Act Update and Next Steps • Accessible Housing in Coquitlam • Northeast Community Centre
Nov 7	<ul style="list-style-type: none"> • Update on Accessibility Initiatives • Climate Action Plan Engagement • 2024 Work Planning

2023 Year-End Review

Standing Agenda Items (All Meetings):

- Event Working Group Updates
- Transportation and Other Departmental Updates
- UAAC Members' Roundtable on Emerging Accessibility Issues

2024 Work Planning

- Accessibility Plan Initiation
- Roll Over 2023 Business Plan Priorities
 - Hazel Coy Neighbourhood Plan
 - Strategic Transportation Plan
- Various Departmental Priorities
 - Park and Facility Plans
 - Neighbourhood Plans
 - Micromobility Capital Projects

Any additional topics that should be considered as priorities in 2024?

