



Billing Period
January 1 – December 31, 2025

Payment Deadline
March 31, 2025



Skip the Line! Pay your Coquitlam Utility Bill online.
coquitlam.ca/UtilityPayment

What Am I Being Billed For?

The 2025 utility bill covers your household costs for: **garbage and green waste collection, clean drinking water and sewer services.** These costs are billed separately from the property tax notice. The fees charged fund operating costs, such as costs paid to Metro Vancouver Regional District for water use, as well as the replacement of pipes, reservoirs and pump stations, and administration and public education programs.

Metro Vancouver Regional Utility Costs

The Metro Vancouver Regional District was created to ensure the necessary coordination of water distribution, liquid and solid waste disposal and drainage systems for all municipalities in the region. The City gets billed our share of these costs every year and these costs are collected from your utility fees. That means that when Metro Vancouver increases their costs, the utility fees that Coquitlam residents pay also increases.

Notably this year, in order to meet federal treatment regulations and support regional growth, Metro Vancouver is building the North Shore Wastewater Treatment Plant, with a total project cost of \$3.86 billion.

In order to lessen the financial impact, Coquitlam is using contingency funding to lower the 2025 sewer and drainage fee increase for residents from 20% to 16%. Of this increase, 10% is directly attributed to the North Shore Wastewater Treatment Plant.



Scan to learn more about Metro Vancouver's North Shore Wastewater Treatment Plant Program or go to MetroVancouver.org

What Does My Utility Bill Include?





Sewer Fee

- 47% of the Sewer Fee collected by the City is paid to Metro Vancouver to cover the costs of the regional sewer system, including sewage treatment plants.
- 53% of the Sewer Fee covers City costs for the operation, management and maintenance of the City's sewer collection and drainage systems.



Annual Flat Rate Charge: Sewer



Total \$636



\$300 Metro Vancouver

\$336 City of Coquitlam

Water Fee



- 54% of the Water Fee collected by the City is paid to Metro Vancouver to cover the costs of managing the regional supply system, including water treatment plants and new pipes that deliver clean and safe water to Coquitlam.
- 46% of the Water Fee covers City costs for the operation and management of the City's water distribution system that provides water for fire protection as well as household, business and recreational use.

Annual Flat Rate Charge: Water



Single-family Total \$699



\$377 Metro Vancouver

\$322 City of Coquitlam



Multi-family Total \$419

\$226 Metro Vancouver

\$193 City of Coquitlam



Watering Restrictions

Lawn watering regulations are in effect May 1 to October 15.



Stage 1 Restrictions | Residential
Lawn watering permitted

EVEN numbered addresses on	⋮	ODD numbered addresses on
Saturdays	⋮	Sundays

- Automatic-system lawn watering: 5 – 7 a.m.
- Manually-operated lawn watering: 6 – 9 a.m.

Watering restrictions help conserve water and manage future costs to expand the regional water supply. Water exemption permits may be purchased for newly-installed lawns.

Find watering restriction details, and water conservation initiatives, tips and tools at coquitlam.ca/H2O.

**Go Slow
on Your**

H₂O



Coquitlam water conservation initiatives:

- Rain barrel sales (discounted price)
- Electronic water timer sales (discounted price)
- Toilet rebate tax credit program

Contact us for more information:

WaterConservation@coquitlam.ca | 604-927-3500



Garbage Fee



Only properties that receive City waste collection services pay a Garbage Fee. Most apartments and townhomes do not pay this fee because they receive private garbage collection through their strata management company. The Garbage Fee funds:

- **Collection and disposal of garbage and green waste** from your home.
- **Large Item Pick-up program**, where properties can have up to four household items picked up each year.
- **Seasonal Unlimited Yard Trimmings collection** for six weeks each spring and fall.
- **Free, year-round drop-off of green waste** at the United Boulevard Recycling and Waste Centre, 955 United Boulevard.
- **Garbage and Green Cart maintenance**, wildlife awareness and waste reduction programs, community education and customer service.

Visit coquitlam.ca/TrashTalk for more information.

Annual Flat Rate Charge: Garbage



Small Cart (120L) \$284

\$37 Metro Vancouver



\$247 City of Coquitlam



Medium Cart (240L) \$375

\$48 Metro Vancouver



\$327 City of Coquitlam



Large Cart (360L) \$529

\$68 Metro Vancouver



\$461 City of Coquitlam

Recycling Services

Recycling collection is provided at no cost to residents in Coquitlam by the province-wide, non-profit organization, Recycle BC.

Visit recycleBC.ca/coquitlam for information on residential recycling service.



Do You Have a Secondary Suite?

If your residence has a secondary suite you should have additional charges on your utility bill.

Charges related to a secondary suite:

- **Home with an unauthorized suite:** standard Water and Sewer Fee + 100% surcharge.
- **Home with an authorized suite:** standard Utility Fee + 40% surcharge.

To avoid a surcharge on your bill for a suite, you must apply to decommission it by December 1 to qualify for an adjustment the following year (there will be no refund for current or past years).

To have your suite authorized by the City, it must pass an inspection by the City's Building Permits Division.

For more information, visit coquitlam.ca/SecondarySuites, email permits@coquitlam.ca or call 604-927-3441.

Advantages to authorizing a secondary suite:

- Protection of your financial investment.
- Safety of your home's occupants.

Live Smart with Urban Wildlife



Coquitlam is home to bears and other urban wildlife. Coexist safely with wildlife by reducing the attractants on your property.

- Put food scraps in Green Cart.
- Store Garbage, Green Carts and Recycling in an area inaccessible to wildlife (e.g. locked garage or shed).
- Place Carts and Recycling at the curbside no earlier than 5:30 a.m. on collection day, and bring them in as soon as possible after collection.

Failure to follow these steps may result in a \$500 fine.

For more information visit coquitlam.ca/UrbanWildlife or contact Urban Wildlife at 604-927-3660.

Opt Out of a Paper Collection Calendar and Never Miss Collection Day!



Download the Coquitlam **Curbside Collection**

app for reminders and service alerts, a waste-sorting guide and all the essential collection information included in the printed calendar.

Visit coquitlam.ca/ReCollect to download the app and opt-out of the printed curbside collection calendar.

Payment Information

Payment Due March 31, 2025

Skip the line and pay in minutes with one of the following options. Visit coquitlam.ca/UtilityPayment for details.



By internet or telephone banking: Reference the account number from your bill.



Online at coquitlam.ca/UtilityPayment: Use Visa, MasterCard, American Express or Interac Online.



By mail: Cheques can be mailed to 3000 Guildford Way, Coquitlam, B.C., V3B 7N2. Returned cheques are subject to a \$25 service charge plus penalty if applicable.



Utility Instalment Plan: For next year's utility bill, you may sign up to have six pre-authorized amounts withdrawn from your bank account. Instalments are credited to the following year's utility bill. To join the plan for 2026, visit coquitlam.ca/UtilityPayment.



At your bank: Utility bills are payable at most financial institutions in Canada.



At a 24-hour dropbox: Dropboxes are located at City Hall, 3000 Guildford Way, in the underground parking area or outside the Burlington Drive entrance; or at Poirier Sport and Leisure Complex, 633 Poirier Street.



In person: At City Hall (3000 Guildford Way) from 8 a.m. – 5 p.m. Monday to Friday. Pay by cash, debit, cheque, Visa, Mastercard or American Express.

Whichever option you choose, remember to print or save your confirmation number, or ask for a receipt for proof of payment.

Payment due March 31, 2025. A 5% penalty will be added to amounts unpaid after March 31. A further 5% will be added to accounts unpaid after October 1, 2025.

Utility accounts that remain unpaid after December 31, 2025 will be transferred to property taxes in arrears and daily interest will be charged from January 1, 2026 until paid in full.

Sign Up for Updates with NotifyMe



Receive reminders and important information regarding your utility bill and property tax right to your inbox by subscribing for the **Property Tax and Annual Utility Bill Reminders NotifyMe** list. Visit coquitlam.ca/NotifyMe to learn more and subscribe.

myCoquitlam

Access Your City Bills—Online!



utility bills



property tax notices



dog licences

Sign up for ebilling with MyCoquitlam:

- Receive your utility bills and property tax notices right to your inbox.
- View your City accounts, including dog licences online.
- Reduce the paper waste in your household.



Go to coquitlam.ca/MyCoquitlam to sign up

Connect with Coquitlam

Get the information you need, when and how you want it



Coquitlam Current E-News

Bi-weekly emails on the latest City news and important resident information.



CoquitlamConnect App

Search City news, events, bike maps, park and facility info and more.



Social Media

Follow [@CityofCoquitlam](https://www.facebook.com/CityofCoquitlam) on Facebook, X, Instagram, YouTube and LinkedIn.

Connect today at coquitlam.ca/connect

Questions?

Learn more at coquitlam.ca/UtilityBill

Coquitlam