



Payment Deadline:
March 31, 2026

Billing Period
January 1 – December 31, 2026

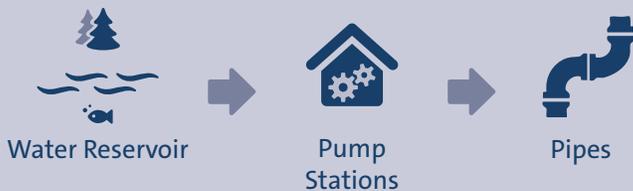
 **Skip the Line and Pay Online!**
coquitlam.ca/UtilityPayment

What You're Paying For



Your utility bill covers your household costs for **clean drinking water, garbage and green waste collection, and sewer services**. Billed separately from property taxes, the majority of the fees pay for water and sewer treatment and solid waste facilities provided by Metro Vancouver. The utility bill also funds system operating and maintenance costs, construction costs for the replacement of aging pipes, reservoirs and pump stations, and administration and public education programs.

23% Infrastructure Costs



61% Service Delivery Costs



16% Admin and Customer Service



Voluntary Residential Water Meter Program

Pay for Only the Water You Use

You may be one of the estimated 65% of single-family properties that would pay lower annual water and sewer bills if you installed a water meter.

Consider this investment if:

- You have little outdoor water use
- You already take steps to minimize your home's overall water use
- Your property is not slated for redevelopment

Coquitlam will support your investment by sharing the installation cost 50/50 with you.* Program details and an online application form are available at coquitlam.ca/ResidentialMeter.

**Meters installed in 2026 will have a metered bill starting in 2027.*



Sewer Fee

46% Metro Vancouver



54% City of Coquitlam

- **46%** of the Sewer Fee collected by the City is paid to Metro Vancouver to cover the costs of the regional sewer system, including sewage treatment plants.
- **54%** of the Sewer Fee covers City costs for the operation, management and maintenance of the City's sewer collection and drainage systems.

Visit coquitlam.ca/sewer to learn more about the sewer system, and what you can do to help reduce the risk of flooding and backups.

Annual Flat Rate



Total \$661



\$305 Metro Vancouver

\$356 City of Coquitlam

Water Fee

- **53%** of the Water Fee collected by the City is paid to Metro Vancouver to cover the costs of managing the regional supply system, including water treatment plants, purchase of water, and new pipes that deliver clean and safe water to Coquitlam.
- **47%** of the Water Fee covers City costs for the operation and management of the City's water distribution system that provides water for fire protection as well as household, business and recreational use.

Visit coquitlam.ca/water to learn more about the water system, and what it takes to provide clean drinking water to your home.

53% Metro Vancouver



47% City of Coquitlam

Annual Flat Rate



Single-family Total \$713



\$378 Metro Vancouver

\$335 City of Coquitlam



Multi-family Total \$427

\$226 Metro Vancouver

\$201 City of Coquitlam

**Go Slow
on Your**

H₂O



Coquitlam offers simple, low-cost ways to save water at home:

- **Rain barrels** – Collect rainwater for your yard. \$75 + tax
- **Electronic water timers** – Automate outdoor watering. \$55 + tax
- **Toilet rebate tax credit** – Replace a 13L toilet with a water-efficient model for a *\$100 credit on your utility bill (max. two per household)*.

Contact WaterConservation@coquitlam.ca or **604-927-3636**. *Coquitlam residency required.*

Watering Restrictions

May 1 – October 15

For an outdoor watering schedule, water conservation tips and additional information, visit coquitlam.ca/H2O.

Coquitlam Stands Out



Residents are using less water than the regional average – great job!

2024 Regional average =
235L/person/day (estimated)

2024 Coquitlam average =
201L/person/day

That's about 14% less water!



Garbage Fee



Only properties that receive City waste collection services pay a Garbage Fee. Most apartments and townhomes do not pay this fee because they receive private garbage collection through their strata management company. The Garbage Fee funds:

- **Collection and disposal of garbage and green waste** from your home.
- **Large Item Pick-up** program, where properties can have up to four household items picked up each year.
- **Seasonal Unlimited Yard Trimmings** collection for six weeks each spring and fall.
- **Free, year-round drop-off of green waste** at the United Boulevard Recycling and Waste Centre, 955 United Boulevard.
- **Garbage and Green Cart maintenance**, wildlife awareness and waste reduction programs, community education and customer service.

Visit coquitlam.ca/TrashTalk for more information.



Do You Have a Secondary Suite?

Make sure your home's suite is properly authorized to avoid extra charges on your utility bill.

Utility Charges for Homes with Secondary Suites:

- Unauthorized suite: standard Water and Sewer Fee + 100% surcharge.
- Authorized suite: standard Water and Sewer Fee + 40% surcharge.

To **avoid a surcharge next year**, you must apply to decommission your suite by December 1 (no refunds for current or past years).

To **authorize your suite**, it must pass an inspection by the City's Building Permits Division.

Learn more at coquitlam.ca/SecondarySuites, email permits@coquitlam.ca or call 604-927-3441.

Benefits to Authorizing Your Suite:

- Protects your financial investment
- Improves safety for everyone in your home

Annual Flat Rate



Small Cart (120L) \$287

\$38 Metro Vancouver



\$249 City of Coquitlam



Medium Cart (240L) \$379

\$51 Metro Vancouver



\$328 City of Coquitlam



Large Cart (360L) \$534

\$72 Metro Vancouver



\$462 City of Coquitlam

Recycling Services

Recycling collection is provided at no cost to residents in Coquitlam by the province-wide, non-profit organization, Recycle BC.

Visit recycleBC.ca/coquitlam for information on residential recycling service.

Way to Waste Less



Almost 70% of Coquitlam's solid waste is kept out of the landfill through recycling and green waste programs. Great job, everyone!

Let's Get Digital – Opt Out of the Paper Collection Calendar



Whether you already use Coquitlam's Curbside Collection app, or want less paper mail delivered to your home, consider opting out of the paper curbside collection calendar mailed in June.

The app provides collection schedules and reminders, service alerts, and other important information.

Learn how to download the app and opt out of receiving the paper collection calendar at coquitlam.ca/ReCollect.

Live Smart with Urban Wildlife



Coquitlam is home to bears and other urban wildlife. Coexist safely with wildlife by reducing the attractants on your property.



- Put food scraps in Green Cart.
- Store Garbage, Green Carts and Recycling in an area inaccessible to wildlife (e.g. locked garage or heavy-duty enclosure shed).
- Place Carts and Recycling at the curbside no earlier than 5:30 a.m. on collection day, and bring them in as soon as possible after collection.

Failure to follow these steps may result in a \$500 fine. For more information visit coquitlam.ca/UrbanWildlife or contact Urban Wildlife at 604-927-3660.

How to Pay Your Bill

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March 31, 2026

Whichever option you choose, remember to keep your confirmation number or receipt as proof of payment. Details at coquitlam.ca/UtilityPayment.

Online or by Phone

Internet / Telephone Banking: Use the 5-digit account number on your bill.

Credit Card or Interac Online: Visit coquitlam.ca/UtilityPayment to pay by Visa, MasterCard, American Express or Interac Online. Use your 5-digit account number and your access code located on your bill. There is no additional service fee for payment with a credit card.

By Mail

Mail a cheque to:

City of Coquitlam

3000 Guildford Way

Coquitlam, B.C. V3B 7N2

- Make cheques payable to the City of Coquitlam.
- Returned cheques are subject to a \$25 service charge plus any applicable penalties.

At Your Bank

Pay at most financial institutions in Canada.

24-Hour Drop-Off Locations (Cheques Only)

Use one of the City's 24-hour dropboxes (no cash):

- City Hall, 3000 Guildford Way – in underground parking or at Burlington Drive entrance.
- Poirier Sport and Leisure Complex, 633 Poirier Street – at the main entrance.

In Person

Pay at the Finance Counter in City Hall:

- Open Monday – Friday, 8 a.m. to 5 p.m.
- Accepted Payments: cash, debit, cheque, Visa, MasterCard, American Express.

Pre-Paid Instalment Plan

Sign up to pre-pay your 2027 utility bill in six automatic withdrawals from your bank account. Payments are applied to next year's bill. Learn more and enroll at coquitlam.ca/UtilityPayment.

Penalties for Late Payment

- 5% added after March 31, 2026.
- Additional 5% added after October 1, 2026.

Utility accounts that remain unpaid after December 31, 2026 will be transferred to property taxes in arrears and charged daily interest starting January 1, 2027 until paid in full.

myCoquitlam

Access Your City Bills—Online!



utility
bills



property
tax notices



dog
licences

Sign up for ebilling with MyCoquitlam:

- Receive your utility bills and property tax notices right to your inbox.
- View your City accounts, including dog licences online.
- Reduce the paper waste in your household.

Go to coquitlam.ca/MyCoquitlam to sign up

Connect with Coquitlam

Get the information you need, when and how you want it



Coquitlam Current E-News

Bi-weekly emails on the latest City news and important resident information.



CoquitlamConnect App

Search City news, events, bike maps, park and facility info and more.



Social Media

Follow @CityofCoquitlam on Facebook, X, Instagram, YouTube and LinkedIn.

Connect today at coquitlam.ca/connect

Sign Up for Updates with NotifyMe

Receive reminders and important information regarding your utility bill and property tax right to your inbox by subscribing for the **Property Tax and Annual Utility Bill Reminders NotifyMe** list. Visit coquitlam.ca/NotifyMe to learn more and subscribe.

Questions?

Find the answer in our Frequently Asked Questions (FAQs) at coquitlam.ca/UtilityBill

Coquitlam